

The Hanover Selects Cognizant for Remote Infrastructure Management Services

Leading Property and Casualty Insurer Expands Relationship With Cognizant to Enhance Speed to Market, Ease of Use, and Expanded System Availability to Agents

TEANECK, N.J., Sept. 29, 2011 [PRNewswire/](#) -- [Cognizant](#) (NASDAQ: CTSH), a leading provider of information technology, consulting and business process outsourcing services, has announced an expanded relationship with [The Hanover Insurance Group, Inc.](#) (NYSE: THG), a leading provider of property and casualty insurance products, with the successful deployment of remote infrastructure management (RIM) services.

With The Hanover's geographic expansion into new territory in the western U.S., and its recent adoption of a 24/7 support model, the insurer required round-the-clock monitoring and management of its technology infrastructure and storage capacity. These capabilities are strategically important to enable speed to market for new and enhanced insurance products, as well as ease of use and expanded system availability for The Hanover's insurance agents.

"Cognizant has the competencies and capabilities The Hanover needed to provide centralized infrastructure management from a global perspective across The Hanover's many locations and time zones," said Mike Clifton, CIO, The Hanover. "Our long relationship with Cognizant, which started in 2005, has expanded into infrastructure management based on our positive experience with Cognizant's consulting-led approach, application development capabilities, as well as its industry expertise in developing critical business applications for global insurers."

"We are pleased to have expanded our partnership with The Hanover in the infrastructure services area to deliver greater operational reliability and effectiveness," said Ben Bengtson, Senior Vice President and Global Leader, Insurance Industry Markets, for Cognizant. "Building on our experience delivering software application management services, our goal is to ensure that The Hanover delivers the best possible customer experience for its agents and internal customers."

About The Hanover

The Hanover Insurance Group, Inc. (NYSE: THG), based in Worcester, Mass., is the holding company for a group of insurers that includes The Hanover Insurance Company, also based in Worcester, Citizens Insurance Company of America, headquartered in Howell, Michigan and Chaucer Holdings PLC, based in London, and their affiliates. The Hanover offers a wide range of property and casualty products and services to businesses, individuals, and families through a [select group of agents](#) and brokers.

The company is ranked among the top 25 property and casualty insurers in the United States and has been meeting its obligations to its agent partners and their customers for nearly 160 years. Through Chaucer, the company also underwrites business at Lloyds in all major insurance and reinsurance classes, balancing global marine, energy, non-marine and aviation with U.K. motor and nuclear. For more information, please visit www.hanover.com.

About Cognizant

Cognizant (NASDAQ: CTSH) is a leading provider of information technology, consulting, and business process outsourcing services, dedicated to helping the world's leading companies build stronger businesses. Headquartered in Teaneck, New Jersey (U.S.), Cognizant combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, and a global, collaborative workforce that embodies the future of work. With over 50 delivery centers worldwide and 118,000 employees as of June 30, 2011, Cognizant is a member of the NASDAQ-100, the S&P 500, the Forbes Global 2000, and the Fortune 500 and is ranked among the top performing and fastest growing companies in the world. Visit us online at www.cognizant.com or follow us on Twitter: Cognizant.

Forward-Looking Statements

This press release includes statements which may constitute forward-looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, the accuracy of which are necessarily subject to risks, uncertainties, and assumptions as to future events that may not prove to be accurate. Factors that could cause actual results to differ materially from those expressed or implied include general economic conditions and the factors discussed in our most recent Form 10-K and other filings with the Securities and Exchange Commission. Cognizant undertakes no obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

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