

Excerpt from a note to Hyatt colleagues, updated March 31, 2021

Since the onset of the COVID-19 pandemic, there has been a marked increase in violent acts against Asian and Pacific Islander communities across the United States, Canada and around the world. We are deeply angered and saddened by these intolerable acts of discrimination and racism, and our hearts are heavy for the lives lost in the recent mass shooting in Atlanta, further highlighting the escalating violence impacting persons of Asian descent.

At Hyatt, people are at the heart of our business, and racism or discrimination of any kind has not and will not be tolerated. Guided by our purpose – *to care for people so they can be their best*– we are deeply committed to leading with inclusivity and creating a safe environment where all people feel accepted and welcome.

This past summer, we introduced [Change Starts Here](#) as a call to action following the horrific murders of George Floyd, Breonna Taylor, Ahmaud Arbery, and so many others, to stand in solidarity with the Black community. These commitments also focus on fundamental issues of equity for *all* and provide the opportunity to elevate many underrepresented groups, including Asian and Pacific Islander colleagues, suppliers and communities. If we want to uphold our vision of a world of understanding and care, we must create meaningful change across our organization for *all* underrepresented groups.

Hyatt stands with our Asian and Pacific Islander colleagues, guests, suppliers, owners, and the community at large. We are committed to continuing to practice empathy; to truly listen to one another, understand what others are going through, and take action in order to support those who face prejudice and racial injustice.

For further information:

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https://stage.mediaroom.com/hyatt2/statement_API_communities