

The 688-room adults-only resort blends modern luxury with a romantic atmosphere offering an ideal escape for couples

CHICAGO (January 15, 2024) – [Hyatt Hotels Corporation](#) (NYSE: H) today announced the opening of Secrets Tides Punta Cana, the latest Inclusive Collection, part of World of Hyatt resort to open in the Dominican Republic. The 688-room adults-only resort expands Hyatt's leisure portfolio in the Caribbean destination to 17 resorts with continued growth expected in late 2024 with the introduction of the Hyatt Centric brand in Santo Domingo.

Located along the picturesque, palm-studded beach in the Uvero Alto neighborhood of Punta Cana, the idyllic seaside haven touts traditional Dominican architecture and pulls inspiration from renowned Dominican designers, further complemented by the resort's décor of lush vegetation, bendy palms, and local flora. The island's natural foliage and crystal-clear Caribbean Sea merge to create the perfect romantic escape.

"We are excited to announce the opening of Secrets Tides Punta Cana in the Dominican Republic, as we expand the Secrets Resorts & Spas brand in a country known for its beautiful beaches and romantic flair," says Jordi Guillaumet, General Manager Secrets Tides. "The Dominican Republic continues to be a sought-after destination for honeymoons, weddings, and romantic escapes, and the Inclusive Collection is pleased to offer guests another option to experience the distinct offerings of *Unlimited-Luxury*[®]."

Accommodations

The all-suite resort offers a variety of room categories to accommodate guests individualized preferences, all offering *Unlimited-Luxury*[®] inclusions with a furnished balcony or terrace, a daily refreshed mini-bar, coffee bar, bath amenities, bathrobes, slippers, 24-hour room service, and more. With tropical, garden, pool or ocean views, guests can lavish in the breathtaking destination of Uvero Alto, just steps away from the white sand beaches.

For guests desiring a more exclusive experience, the Preferred Club offers an upgraded experience with spacious suites and a range of additional services including personalized check-in and checkout service. Preferred Club guests have access to the Preferred Club Lounge, as well as private access to the Preferred Club pool and a dedicated area at the infinity pool and the beach. The guest experience is further enhanced with upgraded daily mini-bar service, premium bath products, and an exclusive restaurant open for breakfast and lunch.

Culinary Offerings

Both local and international cuisine are featured across the nine restaurants, including Tierra, boasting South American flavors, as well as Meraki a Mediterranean fusion restaurant offering à la carte Pan-Asian and hibachi delicacies and Mediterranean cuisine. With six à la carte restaurants in total, including a buffet and a grill, along with 24-hour room service for those who prefer to dine in a more private setting, and eight bars and lounges serving top-shelf domestic and international spirits, there is something to please each unique palate. Guests seeking an even more elevated, romantic dining experience can reserve a private dinner at exclusive locations throughout the resort.

Resort Amenities

Secrets Tides Punta Cana offers three pools and two outdoor hot tubs where a preferred location of relaxation may be chosen each day. For guests looking for a sanctuary for the senses, Secrets Spa offers a calming atmosphere of pure indulgence that combines hydrotherapy and relaxing treatments creating a refreshing and peaceful experience designed to invigorate the senses.

Travelers have the opportunity to save up to 40% on their stay at Secrets Tides Punta Cana through the Best Year Yet promotion booking through March 26, 2024, for travel through December 20, 2024. For more information and full offer terms, please visit <https://www.hyattinclusivecollection.com/en/special-offers/best-year-yet>.

To learn more about all the rewarding ways members can enjoy luxury all-inclusive travel through World of Hyatt, book an upcoming stay or to learn more about Secrets Tides Punta Cana, visit the resort's website [here](#) or follow along on Instagram [here](#).

The term "Hyatt" is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

###

For further information:

About Inclusive Collection, part of World of Hyatt

The largest portfolio of luxury all-inclusive resorts in the world, the *Inclusive Collection*, part of World of Hyatt, includes ten distinct resort and hotel brands designed to celebrate every moment for every lifestyle and stage of life including [Impression by Secrets](#), [Hyatt Ziva®](#), [Hyatt Zilara®](#), [Zoëtry® Wellness & Spa Resorts](#), [Secrets® Resorts & Spas](#), [Breathless Resorts & Spas®](#), [Dreams® Resorts & Spas](#), [Hyatt Vivid Hotels & Resorts](#), [Alua Hotels & Resorts®](#) and [Sunscape® Resorts & Spas](#).

The *Inclusive Collection* continuously raises the all-inclusive concept to a new level of luxury with award-winning properties that offer elevated accommodations, desirable locations, and thoughtful inclusions. For more information, visit the Inclusive Collection, part of World of Hyatt at www.hyattinclusivecollection.com. Images and press material on the Inclusive Collection are available at <https://newsroom.hyatt.com>.

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company guided by its purpose – to care for people so they can be their best. As of September 30, 2023, the Company's portfolio included more than 1,300 hotels and all-inclusive properties in 76 countries across six continents. The Company's offering includes brands in the *Timeless Collection*, including **Park Hyatt®**, **Grand Hyatt®**, **Hyatt Regency®**, **Hyatt®**, **Hyatt Vacation Club®**, **Hyatt Place®**, **Hyatt House®**, **Hyatt Studios**, and **UrCove**; the *Boundless Collection* including **Miraval®**, **Alila®**, **Andaz®**, **Thompson Hotels®**, **Dream® Hotels**, **Hyatt Centric®**, and **Caption by Hyatt®**; the *Independent Collection*, including **The Unbound Collection by Hyatt®**, **Destination by Hyatt®**, and **JdV by Hyatt®**; and the *Inclusive Collection*, including **Impression by Secrets**, **Hyatt Ziva®**, **Hyatt Zilara®**, **Zoëtry® Wellness & Spa Resorts**, **Secrets® Resorts & Spas**, **Breathless Resorts & Spas®**, **Dreams® Resorts & Spas**, **Hyatt Vivid Hotels & Resorts**, **Alua Hotels & Resorts®**, and **Sunscape® Resorts & Spas**. Subsidiaries of the Company operate the World of Hyatt® loyalty program, ALG Vacations®, Mr & Mrs Smith™, Unlimited Vacation Club®, Amstar DMC destination management services, and Trisept Solutions® technology services. For more information, please visit www.hyatt.com.

Forward-Looking Statements

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. In some cases, you can identify forward-looking statements by the use of words such as “may,” “could,” “expect,” “intend,” “plan,” “seek,” “anticipate,” “believe,” “estimate,” “predict,” “potential,” “continue,” “likely,” “will,” “would” and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause actual results to differ materially from current expectations include, but are not limited to, general economic uncertainty in key global markets and a worsening of global economic conditions or low levels of economic growth; the rate and the pace of economic recovery following economic downturns; global supply chain constraints and interruptions, rising costs of construction-related labor and materials, and increases in costs due to inflation or other factors that may not be fully offset by increases in revenues in our business; risks affecting the luxury, resort, and all-inclusive lodging segments; levels of spending in business, leisure, and group segments, as well as consumer confidence; declines in occupancy and average daily rate; limited visibility with respect to future bookings; loss of key personnel; domestic and international political and geo-political conditions, including political or civil unrest or changes in trade policy; hostilities, or fear of hostilities, including future terrorist attacks, that affect travel; travel-related accidents; natural or man-made disasters, weather and climate-related events, such as earthquakes, tsunamis, tornadoes, hurricanes, droughts, floods, wildfires, oil spills, nuclear incidents, and global outbreaks of pandemics or contagious diseases, or fear of such outbreaks; the pace and consistency of recovery following the COVID-19 pandemic and the long-term effects of the pandemic, additional resurgence, or COVID-19 variants, including with respect to global and regional economic activity, travel limitations or bans, the demand for travel, transient and group business, and levels of consumer confidence; the ability of third-party owners, franchisees, or hospitality venture partners to successfully navigate the impacts of the COVID-19 pandemic, any additional resurgence, or COVID-19 variants or other pandemics, epidemics or other health crises; our ability to successfully achieve certain levels of operating profits at hotels that have performance tests or guarantees in favor of our third-party owners; the impact of hotel renovations and redevelopments; risks associated with our capital allocation plans, share repurchase program, and dividend payments, including a reduction in, or elimination or suspension of, repurchase activity or dividend payments; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; relationships with colleagues and labor unions and changes in labor laws; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access the capital necessary to fund current operations or


implement our plans for growth; risks associated with potential acquisitions and dispositions and our ability to successfully integrate completed acquisitions with existing operations, including with respect to our acquisition of Apple Leisure Group and Dream Hotel Group and the successful integration of each business; failure to successfully complete proposed transactions (including the failure to satisfy closing conditions or obtain required approvals); our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; declines in the value of our real estate assets; unforeseen terminations of our management or franchise agreements; changes in federal, state, local, or foreign tax law; increases in interest rates, wages, and other operating costs; foreign exchange rate fluctuations or currency restructurings; risks associated with the introduction of new brand concepts, including lack of acceptance of new brands or innovation; general volatility of the capital markets and our ability to access such markets; changes in the competitive environment in our industry, including as a result of the COVID-19 pandemic, industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program and Unlimited Vacation Club paid membership program; cyber incidents and information technology failures; outcomes of legal or administrative proceedings; and violations of regulations or laws related to our franchising business and licensing businesses and our international operations;; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission ("SEC"), including our annual report on Form 10-K and our Quarterly Reports on Form 10-Q, which filings are available from the SEC. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

MEDIA CONTACT:

Robert Martinez

Hyatt

robert.martinez1@hyatt.com

Additional assets available online:  (3)

<https://stage.mediaroom.com/hyatt2/news-releases?item=124449>