

Hyatt celebrates commitment to caring for people so they can be their best

CHICAGO (February 14, 2018) – Hyatt has been named today to the [2019 FORTUNE “100 Best Companies to Work For®”](#) list, an annual ranking of companies with outstanding workplace cultures according to global research and consulting firm Great Place to Work® and FORTUNE. Hyatt has earned a spot on the prestigious list for six consecutive years, ranking No. 32 this year.

Rankings are based on survey feedback representing more than 4.3 million U.S. employees, with respondents rating their workplace culture on 60-plus elements. These include trust in managers, compensation, fairness, camaraderie and workplace traits linked to innovation.

“We are honored to be recognized for the sixth consecutive year as this award validates our dedicated efforts to care for our colleagues,” said Malaika Myers, Hyatt’s chief human resources officer. “We are committed to creating a workplace that is driven by our purpose – we care for people so they can be their best – because when our colleagues are at their best, it helps foster authentic and meaningful connections with our guests and customers.”

Hyatt offers employees benefits and perks designed to allow them to be their best, including:

- Travel perks including complimentary and discounted stays at Hyatt hotels around the world
- A global family assistance policy that provides employees with paid time off following the birth or adoption of a child as well as financial assistance for adoption
- Access to skills training and world-class education opportunities through Saba Cloud
- A diverse workplace, including many diversity business resource groups, creating an environment where all colleagues can be their genuine selves at work
- Work-life benefits including wellbeing initiatives, on-site rest and relaxation, meditation lounges, and flexible schedules
- Free or subsidized meals to hotel employees during work hours

Hyatt introduced landmark initiatives in 2018 designed to celebrate current colleagues and attract new talent. In early October, Hyatt announced [RiseHY](#), a global commitment to hire 10,000 Opportunity Youth (people ages 16 to 24 who are neither in school nor working) by 2025. December 12th marked the first annual [Global Day of Gratitude](#) with the aim to unite colleagues, customers and guests through a single act of kindness. Every guest checking into a Hyatt-branded hotel and every Hyatt colleague around the globe was encouraged to send a postcard to someone for whom they are grateful, further realizing Hyatt’s vision of a world of understanding and care.

The 2019 FORTUNE “100 Best Companies to Work For®” recognition adds to a growing list of workplace accolades Hyatt received in the past year, including:

- 2018 Best Workplaces for Women – FORTUNE and Great Place to Work®
- America’s Best Employers For Diversity – Forbes
- 2018 Best Multinational Workplaces in Asia – Great Place to Work®
- Best Workplaces in the UAE – Great Place to Work UAE®
- 100 Best Workplaces for Millennials – FORTUNE
- The Best Employers for New Grads – Forbes
- Best Company to Work For in Greater China – Great Place to Work®
- 2018 Customer Excellence Award – CrowdStrike®
- 2018 50 Best Companies for Latinas to Work for in the U.S. – LATINA Style
- 100 Best Workplaces for Diversity – FORTUNE and Great Place to Work®

For more information or to explore open positions at Hyatt hotels and offices around the world, please visit <http://www.hyatt.jobs/>. To see the full list of the 2019 FORTUNE 100 Best Companies to Work For, click [here](#).

The term “Hyatt” is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

For further information:

Methodology

People analytics firm Great Place to Work determined the FORTUNE 100 Best Companies to Work For list and the FORTUNE Best Big Companies to Work For list by conducting America’s largest ongoing annual workforce study, representing more than 4.3 million employees this year alone.

Employees responded to over 60 survey questions describing the extent to which their organization creates a Great Place to

Work For All™. Eighty-five percent of the evaluation is based on what employees report about their experiences of trust and reaching their full human potential as part of their organization, no matter who they are or what they do. We analyze these experiences relative to each organization's size, workforce make up, and what's typical in their industry and region.

The remaining pieces we consider include an assessment of all employees' daily experiences of the company's values, people's ability to contribute new ideas, and the effectiveness of their leaders, to ensure they're consistently experienced.

To be considered, companies submit an application documenting over 200 data points describing their HR programs and practices. Great Place to Work then conducts an anonymous survey of each company's workforce. To ensure surveys truly represent all employees, we require enough people in each organization to respond that results are accurate to a 95% confidence level and 5% margin of error or better. One part of the total score is based on our evaluation of company programs and policies, while three parts come from our analysis of employees' survey data.

We review any anomalies in survey responses, news and financial performance to ensure there aren't any extraordinary reasons to believe we couldn't trust a company's survey results. Companies need to employ at least 1,000 US employees to be considered for the 100 Best Companies list, and at least 100,000 US employees to be considered for the Best Big Companies to Work For list. Government agencies are not eligible.

About The FORTUNE 100 Best Companies To Work For®

Great Place to Work® based its ranking on a [data-driven methodology](#) applied to anonymous Trust Index™ survey responses representing the view of more than 4.3 million employees at Great Place to Work-Certified organizations with more than 1,000 employees. To learn more about Great Place to Work Certification and recognition on Best Workplaces lists published with FORTUNE, visit Greatplacetowork.com.

Great Place to Work® is a global people analytics and consulting firm that helps companies produce better business results by focusing on workplace culture. Powered by more than 30 years of research, Emprising®, its SaaS-enabled survey and analytics platform, gives companies access to the assessments, data, and reporting needed to build a high-trust, high-performance culture.

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About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 19 premier brands. As of December 31, 2018, the Company's portfolio included more than 850 properties in 60 countries across six continents. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to attract and retain top colleagues, build relationships with guests and create value for shareholders. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences, vacation ownership properties, and fitness and spa locations, including under the **Park Hyatt®**, **Miraval®**, **Grand Hyatt®**, **Alila®**, **Andaz®**, **The Unbound Collection by Hyatt®**, **Destination®**, **Hyatt Regency®**, **Hyatt®**, **Hyatt Ziva™**, **Hyatt Zilara™**, **Thompson Hotels®**, **Hyatt Centric®**, **Hyatt House®**, **Hyatt Place®**, **Joie de Vivre®**, **tommie™**, **Hyatt Residence Club®** and **Exhale®** brand names, and operates the World of Hyatt® loyalty program that provides distinct benefits and exclusive experiences to its valued members. For more information, please visit www.hyatt.com.

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<https://stage.mediaroom.com/hyatt2/news-releases?item=123797>