

Hyatt celebrates five years of recognition, rising to the top 10 companies this year

CHICAGO (February 15, 2018) – Hyatt has been named today to the [2018 FORTUNE “100 Best Companies to Work For®”](#) list, an annual ranking of companies with outstanding workplace cultures according to global research and consulting firm Great Place to Work and FORTUNE. Hyatt has earned a spot on the prestigious list for five consecutive years, ranking at No. 9 this year and jumping 86 places since its original list debut in 2014.

Rankings are based on survey responses from more than 310,000 employees rating their workplace culture on 50-plus elements of the workplace. These include trust in managers, compensation, fairness, camaraderie and workplace traits linked to innovation. The ranking accounted for the experiences of all employees including women, people of color, LGBT individuals, team members of various generations, and employees with disabilities.

“For more than 60 years, our workplace has been focused on caring for people, and that starts with our colleagues,” said Pete Sears, group president – Americas for Hyatt. “Rooted in a culture of empathy and understanding, our goal is to help Hyatt colleagues be their best, which in turn allows them to build genuine relationships with our guests and deliver unmatched experiences.”

Hyatt offers employees benefits and perks designed to allow employees to be their best, including:

- Travel perks including complimentary and discounted stays at Hyatt hotels around the world
- A global family assistance policy that provides employees with paid time off following the birth or adoption of a child as well as financial assistance for adoption
- Access to skills training and world-class education opportunities through Saba Cloud
- A diverse workplace, including many diversity business resource groups, that results in an environment where everyone can be their genuine selves at work
- Work-life benefits including exercise initiatives, on-site rest and relaxation and even meditation lounges, and flexible schedules
- Free or subsidized meals to hotel employees during work hours

This 2018 FORTUNE “100 Best Companies to Work For®” recognition adds to a growing list of workplace accolades Hyatt received in the past year, including:

- No. 16 in 2017 World’s Best Workplaces – FORTUNE and Great Place to Work
- 2017 Gallup Great Workplace Award
- 50 Best Workplaces for Giving Back – FORTUNE
- 100 Best Workplaces for Women – FORTUNE
- No. 2 in 50 Best Workplaces for Diversity – FORTUNE
- Best Places to Work for LGBT Equality – Human Rights Campaign
- No. 1 on 50 Best Companies to Work For in Chicago – FORTUNE
- 2017 Governor’s Wellness Award for excellence in worksite wellness – WELLCOM (Hyatt’s Global Contact Center)
- Visionary Award for Enterprise Innovator – Hospitality Technology

This year marks the 21th anniversary of the FORTUNE 100 Best Companies to Work For list, and 2018 winners continue to show that a high-trust culture for all fuels better business results. Great Place to Work research shows that list winners keep outperforming the stock market, beating industry rivals when it comes to talent retention and demonstrating higher levels of productivity than peers.

For more information or to explore open positions at Hyatt hotels and offices around the world, please visit <http://www.hyatt.jobs/>. To see the full list of the 2018 FORTUNE 100 Best Companies to Work For, click [here](#).

The term “Hyatt” is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

Methodology

Great Place to Work U.S. measures companies on the following characteristics: Great Place to Work for All, executive team effectiveness, innovation, and people-focused programs. In a Great Place to Work for All, employees report high levels of trust, credible and respectful leadership, pride in the work, and camaraderie. We also look to see that employees consistently experience this great workplace, regardless of who they are or what they do. Each company is scored on our analysis of anonymous employee responses to more than 50 survey questions on our Trust Index Survey, together with our evaluation of company programs and practices as measured through our Culture Audit assessment.

More than 315,000 employees provided feedback to determine the winners of the 2018 list. To be considered, companies

needed to have at least 1,000 employees and receive enough survey responses to achieve a 95% confidence level with no more than a 5% margin of error.

About The FORTUNE 100 Best Companies To Work For®

Great Place to Work based its ranking on a [data-driven methodology](#) applied to anonymous Trust Index™ survey responses from more than 310,000 employees at Great Place to Work-Certified organizations with more than 1,000 employees. To learn more about Great Place to Work Certification and recognition on Best Workplaces lists published with FORTUNE, visit [Greatplacetowork.com](#).

About Great Place to Work®

[Great Place to Work](#) is the global authority on high-trust, high-performance workplace cultures. Through its [certification programs](#), Great Place to Work recognizes outstanding workplace cultures and produces the annual Fortune "100 Best Companies to Work For®" and Great Place to Work Best Workplaces lists for Millennials, Women, Diversity, Small & Medium Companies, industries and, internationally, countries and regions. Through its [culture consulting services](#), Great Place to Work helps clients create great workplaces that outpace peers on key business metrics like revenue growth, profitability, retention and stock performance. Learn more at [Greatplacetowork.com](#) and on [LinkedIn](#), [Twitter](#), [Facebook](#) and [Instagram](#).

For further information:

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 14 premier brands. As of December 31, 2017, the Company's portfolio included more than 700 properties in more than 50 countries across six continents. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to attract and retain top colleagues, build relationships with guests and create value for shareholders. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences, vacation ownership properties, and fitness and spa locations, including under the ***Park Hyatt®, Miraval®, Grand Hyatt®, Hyatt Regency®, Hyatt®, Andaz®, Hyatt Centric®, The Unbound Collection by Hyatt®, Hyatt Place®, Hyatt House®, Hyatt Ziva™, Hyatt Zilara™, Hyatt Residence Club®*** and ***exhale®*** brand names. For more information about Hyatt Hotels Corporation, please visit [www.hyatt.com](#).

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