

## Hyatt jumps 15 spots thanks to a culture committed to care and understanding

**CHICAGO (March 9, 2017)** – A subsidiary of [Hyatt Hotels Corporation](#) (NYSE: H), Hyatt Corporation, has been named to the 2017 FORTUNE “[100 Best Companies to Work For®](#)” list, an annual ranking of companies with outstanding workplace cultures. Hyatt has earned a spot on the prestigious list for four consecutive years, and ranking at No. 32 this year, its position jumped 15 places over 2016.

“Our purpose at Hyatt is to care for people so they can be their best. For 60 years, we have taken great pride in our commitment to empathy and understanding, which we believe starts with our colleagues and extends to our guests,” said Pete Sears, group president – Americas, Hyatt. “The result is an environment with deep relationships and where members of our team are like a family.”

Earlier this year, Hyatt launched [World of Hyatt](#), a new global platform powered by the company’s purpose and reaffirming its commitment to building and engaging a strong community. The campaign is rooted in the simple idea that a little understanding goes a long way. Understanding has always been at the heart of the Hyatt community, inspiring interactions with colleagues, guests and owners, and driving how Hyatt does business.

Hyatt brings its purpose to life by offering employees access to benefits and perks that encourage lifelong learning and allow employees to be their best selves, including:

- A new global family assistance policy that provides employees with paid time off following the birth or adoption of a child as well as financial assistance for adoption
- Travel perks including complimentary and discounted stays at Hyatt hotels around the world
- Access to skills training and world-class education opportunities through platforms like Khan Academy and Saba Cloud, which provides colleagues with videos, mobile and e-learning options
- A diverse workplace, including many diversity business resource groups, that results in an environment where everyone can be their genuine selves at work
- Work-life benefits including exercise initiatives, on-site rest and relaxation lounges, and flexible schedules
- Free or subsidized meals to hotel employees during work hours

This 2017 FORTUNE “100 Best Companies to Work For®” recognition adds to a growing list of workplace accolades Hyatt has received in the past year, including:

- FORTUNE® 50 Best Workplaces for Giving Back
- Best Places to Work for LGBT Equality by the Human Rights Campaign
- World’s Best Multinational Workplaces by Great Place to Work®
- FORTUNE® 100 Best Workplaces for Millennials
- FORTUNE® 50 Best Workplaces for Women
- 2016 Gallup Great Workplace Award

For more information or to explore open positions at Hyatt hotels and offices around the world, please visit <http://hyatt.jobs>.

The term “Hyatt” is used in this release for convenience to refer to Hyatt Hotels Corporation and/or one or more of its affiliates.

### Methodology

To identify the 100 Best Companies to Work For®, each year Fortune partners with Great Place to Work to conduct the most extensive employee survey in corporate America. The ranking is based on feedback from more than 232,000 employees at Great Place to Work–Certified™ companies with more than 1,000 employees.

Winning a spot on this list indicates the company has distinguished itself from peers by creating a great place to work for employees – measured and ranked through our analysis of the results of our Trust Index® survey and Culture Audit® questionnaire.

Through the Trust Index®, employees anonymously assess their workplace, including the honesty and quality of communication by managers, degree of support for employees’ personal and professional lives and the authenticity of relationships with colleagues. Results from the survey are highly reliable, having a 95% confidence level and a margin of error of 5% or less. Companies’ results on the Trust Index® survey are compared to peer organizations of like size and complexity.

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The Culture Audit© includes detailed questions about benefits, programs and practices.

To be considered for our Best Workplaces lists, companies must become Great Place to Work-Certified™. Details are available at <https://www.greatplacetowork.com/certification>.

### **About Great Place to Work**

Great Place to Work® is the global authority on high-trust, high-performance workplace cultures. Through proprietary assessment tools, advisory services and employer branding programs, including Best Companies lists and workplace reviews, Great Place to Work® provides the benchmarks, framework, and expertise needed to create, sustain, and recognize outstanding workplace cultures. Great Place to Work®'s Trust Index©, a 58-question employee survey that measures trust, is used around the world to help companies increase the levels of trust across their organizations and improve business results. Annually, Great Place to Work® produces the research for the annual FORTUNE '100 Best Companies to Work For®' list and the Great Place to Work® Best Small and Medium Workplaces list. Follow Great Place to Work® online at [www.greatplacetowork.com](http://www.greatplacetowork.com) and on Twitter at [@GPTW\\_US](https://twitter.com/GPTW_US).

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FORTUNE is a global leader in business journalism with a combined audience of more than 9 million readers in print and online. FORTUNE covers bold innovators, smart companies, new ideas and innovative strategies that inspire the FORTUNE audience to accelerate their business success. The FORTUNE major franchises include the "FORTUNE 500®", the "100 Best Companies to Work For®", "World's Most Admired Companies®", "40 Under 40™" and "Fastest-Growing Companies™". FORTUNE hosts a wide range of annual conferences, including FORTUNE Most Powerful Women, FORTUNE Brainstorm Tech, FORTUNE Brainstorm E and the FORTUNE Global Forum. FORTUNE was the first business magazine with an iPad app and has more than 1.5 million followers on Twitter. Fortune.com launched on June 1, 2014 and has seen rapid growth since launch reaching an average of over 7mm monthly unique visitors. See the latest from FORTUNE online at [fortune.com](http://fortune.com) and on Twitter [@FortuneMagazine](https://twitter.com/FortuneMagazine).

For further information:

### **About Hyatt Hotels Corporation**

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 13 premier brands. As of December 31, 2016, the Company's portfolio included 698 properties in 56 countries. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to create value for shareholders, build relationships with guests and attract the best colleagues in the industry. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences and vacation ownership properties, including under the **Park Hyatt®, Miraval®, Grand Hyatt®, Hyatt Regency®, Hyatt®, Andaz®, Hyatt Centric®, The Unbound Collection by Hyatt™, Hyatt Place®, Hyatt House®, Hyatt Ziva™, Hyatt Zilara™ and Hyatt Residence Club®** brand names and have locations on six continents. For more information, please visit [www.hyatt.com](http://www.hyatt.com).

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### **CONTACT:**

Stephanie Sheppard

+1 312 780 5399

[stephanie.sheppard@hyatt.com](mailto:stephanie.sheppard@hyatt.com)

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