

□ **CHICAGO (July 26, 2013)** – Hyatt Hotels Corporation (NYSE:H) announced that [Hyatt Place](#) has been recognized by J.D. Power as highest in guest satisfaction among upscale hotel chains.

The award comes as a result of guest ratings in the recently released J. D. Power 2013 North America Hotel Guest Satisfaction Index Study<sup>SM</sup>. Hyatt Place scored highest in several evaluation factors, including overall satisfaction, guest room and hotel facilities.

“Hyatt Place is committed to providing a seamless experience, and this recognition from our guests demonstrates that we are delivering on their needs,” said Chris Walker, vice president of brand experience, Hyatt Place and Hyatt House. “This is a true tribute to our associates who deliver Hyatt Place’s unique authentic hospitality each and every day.”

## ABOUT HYATT PLACE

Launched in 2006, Hyatt Place brings to the upscale select-service hotel category the authentic hospitality for which Hyatt is known. Inspired by multitasking travellers’ 24/7 lifestyle, Hyatt Place combines stylish design and practical amenities with forward-thinking technology and purposeful service. Hyatt Place hotels feature complimentary Wi-Fi access and remote printing, a 24-hour StayFit@Hyatt fitness center, a coffee and wine bar serving specialty coffees and premium wine, beer and spirits, complimentary a.m. Kitchen Skillet<sup>TM</sup>, featuring freshly prepared breakfast sandwiches, and a Grab ‘n Go case stocked with sandwiches and hand tossed salads. The new Gallery Menu, Fresh 24/7 offers entrées and appetizers around the clock. Specially trained Gallery Hosts offer assistance with everything from directions to check-in to a freshly made meal. Spacious guestrooms are designed to help guests perfectly blend their lifestyle of work and play, featuring the Hyatt Grand Bed®, Cozy Corner sofa sectional, work center, 42-inch HDTV and the Hyatt Plug Panel media center.

Hyatt Place, a brand of Hyatt Hotels Corporation, offers more than 170 locations throughout the United States, as well as locations in Costa Rica and India. For Hyatt Place information or to make a reservation, call 1-888-HYATT-HP (888-492-8847) or visit [www.HyattPlace.com](http://www.HyattPlace.com).

## About J.D. Power

J.D. Power is a global marketing information services company providing performance improvement, social media and customer satisfaction insights and solutions. The company's quality and satisfaction measurements are based on responses from millions of consumers annually. Headquartered in Westlake Village, Calif., J.D. Power has offices in North America, Europe and Asia Pacific. For more information on car reviews and ratings, car insurance, health insurance, cell phone ratings, and more, please visit [JDPower.com](http://JDPower.com). J.D. Power is a business unit of McGraw-Hill Financial.

For further information:

## About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a proud heritage of making guests feel more than welcome. Thousands of members of the Hyatt family strive to make a difference in the lives of the guests they encounter every day by providing authentic hospitality. The Company's subsidiaries manage, franchise, own and develop hotels and resorts under the **Hyatt®, Park Hyatt®, Andaz®, Grand Hyatt®, Hyatt Regency®, Hyatt Place®** and **Hyatt House®** brand names and have locations on six continents. **Hyatt Residential Group, Inc.**, a Hyatt Hotels Corporation subsidiary, develops, operates, markets or licenses **Hyatt Residences<sup>TM</sup>** and **Hyatt Residence Club<sup>TM</sup>**. As of March 31, 2013, the Company's worldwide portfolio consisted of 508 properties in 46 countries. For more information, please visit [www.hyatt.com](http://www.hyatt.com).

###

Stephanie Sheppard  
Hyatt Hotels & Resorts  
(312) 780-5399  
[Stephanie.sheppard@hyatt.com](mailto:Stephanie.sheppard@hyatt.com)

---

<https://stage.mediaroom.com/hyatt2/2013-07-26-HYATT-PLACE-RECEIVED-HIGHEST-UPSCALE-HOTEL-RANKING-FOR-GUEST-SATISFACTION-IN-LATEST-J-D-POWER-STUDY>