

## Of all workplaces surveyed, Hyatt managers rank highest in employee confidence

**CHICAGO (November 13, 2012)** – Hyatt today announced that the *Chicago Tribune* has named Hyatt and its Chicagoland hotels as the number two workplace in Chicago. This is the company's highest ranking to date on the "Top 100 Workplaces" list of large companies, which is determined through a survey of employees from more than 250 local companies. Individual Chicago-area Hyatt hotels have been recognized in past years in the midsize and small categories for being a top employer but this is the first year that all Hyatt locations are being recognized together by the *Chicago Tribune*.

More than 3,600 local Hyatt associates, across eight Chicagoland Hyatt hotels and the company's corporate headquarters downtown, credited Hyatt for its strong values and ethics, positive and supportive management team, clear communications, quality job training, and excellent pay and benefits.

"At Hyatt, the satisfaction and wellbeing of our associates is fundamental to the success of our business because they are the ones who provide hospitality to our guests each day," said Doug Patrick, senior vice president of human resources, Americas, for Hyatt Hotels & Resorts. "Our core values of mutual respect, honesty and integrity, humility, creativity, innovation, and fun guide our ongoing efforts to become the most preferred company for our associates. I'm proud of the quality workplace environment we've built at Hyatt and look forward to continuing to empower our associates and to support their development."

In addition to Hyatt's corporate office, Hyatt hotels included in the honor this year include Hyatt Regency Chicago, Hyatt Regency McCormick Place, Hyatt Regency O'Hare, Park Hyatt Chicago, The Hyatt Lodge, Hyatt Place Chicago/Hoffman Estates, Hyatt Place Chicago/Itasca, and Hyatt Place Chicago/Lombard/Oak Brook.

The *Chicago Tribune* commissioned research firm Workplace Dynamics to conduct the Top Workplaces study. Based on a nomination process, Workplace Dynamics coordinated an exclusive and confidential survey of thousands of Chicago-area employees to determine what companies would be named to the Top Workplaces List.

### **Benefits Inside and Outside the Workplace**

Hyatt provides industry-leading wage and benefits packages, including health care coverage and wellness programs for employees and their families, as well as generous retirement contributions. Additionally, Hyatt employees receive perks such as free or subsidized meals during their workday, and discounted or free stays at Hyatt properties throughout the world.

In addition to providing great benefits in the workplace, Hyatt offers associates various ways to find satisfaction contributing within the greater Chicagoland community, while at the same time helping to develop the next generation of Hyatt associates.

Through Hyatt Thrive, the company's corporate responsibility platform, Hyatt works with local associates to make impactful contributions, both in funds and manpower, to various local initiatives. This year, Hyatt will continue volunteer programs with elementary school students and mentoring programs with eighth grade girls at Hyatt's adopted Chicago Public School Cesar E Chávez Multicultural Academic Center. Hyatt also supports City Year Chicago's Team Sponsorship program, underwriting the important work of a team of City Year corps members at Clemente Community Academy High School in the Humboldt Park neighborhood. Additionally, Hyatt is collaborating with City Colleges of Chicago on its College to Careers program through curriculum development and training opportunities with students from Kennedy-King College and Washburne Culinary Institute, two local community colleges training young Chicagoans for careers in hospitality and culinary industries.

### **Hyatt's Record as a Preferred Employer**

Hyatt also continues to receive a variety of national and local distinctions for its workplace environment, including Best Places to Work awards in Baltimore, Denver, and San Francisco, among other cities. Hyatt received the 2012 Gallup Great Workplace Award for success in creating an engaged workplace culture, based largely on positive feedback from independent surveys of more than 70,000 associates around the world. Additionally, *The Wall Street Journal*, *BusinessWeek*, and Experience.com have named Hyatt as a desired employer for recent graduates and young professionals. AARP has named Hyatt as a top employer for older Americans, and CareerBliss recently named Hyatt the happiest hotel company.

Hyatt is continually recognized as a leader in promoting and nurturing a diverse workforce. The company has been honored by numerous respected third-party organizations, including the Human Rights Campaign, *Hispanic Business* magazine and the NAACP, for its programs supporting LGBT, Hispanic and African-American associates.

Hyatt is currently seeking to fill approximately 900 open positions in North America, including many in the Chicago area. All opportunities are available at <http://hyatt.jobs>.

For further information:

## About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a proud heritage of making guests feel more than welcome. Thousands of members of the Hyatt family strive to make a difference in the lives of the guests they encounter every day by providing authentic hospitality. The Company's subsidiaries manage, franchise, own and develop hotels and resorts under the **Hyatt®**, **Park Hyatt®**, **Andaz®**, **Grand Hyatt®**, **Hyatt Regency®**, **Hyatt Place®** and **Hyatt House™** brand names and have locations on six continents. **Hyatt Residential Group, Inc.**, a Hyatt Hotels Corporation subsidiary, develops, operates, markets or licenses **Hyatt Residences™** and **Hyatt Residence Club™**. As of September 30, 2012, the Company's worldwide portfolio consisted of 496 properties in 45 countries. For more information, please visit [www.hyatt.com](http://www.hyatt.com).

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