

Company honored as one of the most engaged and productive workforces in the world

□ **CHICAGO (April 5, 2012)** – [Hyatt Hotels Corporation](#) (NYSE: H) proudly announced today that it has been named a recipient of the 2012 Gallup Great Workplace Award. The annual award recognizes the best-performing workforces in the world, and Hyatt was chosen for its ability to create an engaged workplace culture.

“The winners of this award have established a new global standard for engaging people,” said Tom Rath, who leads Gallup’s Workplace and Leadership Consulting practice. “When compared to the millions of workgroups we have studied around the world, the awardees have worked tirelessly to create an environment that values people. They go far beyond trivial perks to ensure that each employee has an emotional connection to the company’s mission and growth.”

The Gallup Great Workplace Award is based on rigorous workplace research. To be eligible for nomination, an organization has to have at least 80 percent of their global workgroup respond to the annual Gallup survey, and at least 50 percent of the collective workgroup results need a grand mean score of 4.15 or higher (out of five).

In 2011, more than 70,000 individuals who work at Hyatt hotels around the world participated in the survey, with results showing that they enjoy their workplace, appreciate Hyatt’s professional development training programs, and take pride in providing authentic hospitality to guests.

Once Gallup identifies the leading organizations, they look at the following judging criteria:

- Analysis demonstrating how the organization links engagement to business outcomes
- A strategic plan that highlights building engagement in the organization
- Concrete examples of two or three best practices or organization-wide initiatives created or used to increase or promote employee engagement
- Evidence of dedication on a workgroup level of driving engagement of associates
- An example of how engaged employees have made a difference with the organization’s customers

A panel of workplace experts evaluated the award-winning organizations, and Hyatt was chosen as one of the top 27 organizations because its results demonstrate one of the most productive and engaged workforces in the world.

“We are thrilled and honored to be recognized by Gallup as a company that has a fundamental focus on its people and its culture,” said Robb Webb, Chief Human Resources Officer, Hyatt Hotels Corporation. “The passion and commitment of our associates are critical to our mission to provide authentic hospitality and make a difference in the lives of the people we touch every day. Our associates are without a doubt the cornerstone to our success and we are committed to providing them with a work environment that enables them to reach their fullest potential.”

Winners of the 2012 Gallup Great Workplace Award will be presented with their awards at a gala during the Gallup Summit 2012, May 15-17, 2012.

For more information and a full list of winners, please visit <http://www.gallup.com/consulting/105712/Gallup-Great-Workplace-Award-Previous-Winners.aspx>

A Career at Hyatt

Hyatt is a global hospitality company with widely recognized, industry leading brands and a tradition of innovation developed over its more than 50-year history. Hyatt’s mission is to provide authentic hospitality by making a difference in the lives of the people it touches every day.

Hyatt actively seeks out, hires and retains the most talented, competent, upbeat people and offers numerous opportunities for personal and professional growth.

The Benefits of a Career at Hyatt

- Competitive wage and benefits packages
- Free or subsidized meals and free stays at Hyatt hotels across the world
- Wide variety of healthcare options to help associates and their families stay healthy
- Frequently listed as “Best Place To Work” by newspapers and magazines such as The Wall Street Journal and BusinessWeek
- Recognized for diversity hiring efforts by NAACP, Human Rights Campaign, and AARP

For more information or to explore open positions at Hyatt hotels and offices around the world, please visit <http://hyatt.jobs>.

For further information:

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a proud heritage of making guests feel more than welcome. Thousands of members of the Hyatt family strive to make a difference in the lives of the guests they encounter every day by providing authentic hospitality. The Company's subsidiaries manage, franchise, own and develop hotels and resorts under the **Hyatt**[®], **Park Hyatt**[®], **Andaz**[®], **Grand Hyatt**[®], **Hyatt Regency**[®], **Hyatt Place**[®] and **Hyatt House**[™] brands. **Hyatt House** changed its brand identity from **Hyatt Summerfield Suites**[®] and **Hotel Sierra** in 2012. **Hyatt Residential Group, Inc.**, a **Hyatt Hotels Corporation** subsidiary, develops, operates, markets or licenses **Hyatt Residences**[™] and **Hyatt Vacation Club**[®], which is changing its name to **Hyatt Residence Club**[™]. As of December 31, 2011, the Company's worldwide portfolio consisted of 483 properties in 45 countries. For more information, please visit www.hyatt.com.

Forward-Looking Statements

Statements in this press release, which are not historical facts, are "forward-looking" statements within the meaning of the Private Securities Litigation Reform Act of 1995. These statements include statements about our plans, strategies, financial performance, prospects or future events and involve known and unknown risks that are difficult to predict. As a result, our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause actual results to differ materially from current expectations include, among others, general economic uncertainty in key global markets, the rate and pace of economic recovery following economic downturns; levels of spending in business and leisure segments as well as consumer confidence; declines in occupancy and average daily rate; hostilities, including future terrorist attacks, or fear of hostilities that affect travel; travel-related accidents; changes in the tastes and preferences of our customers; relationships with associates and labor unions and changes in labor law; the financial condition of, and our relationships with, third-party property owners, franchisees and hospitality venture partners; risk associated with potential acquisitions and dispositions and the introduction of new brand concepts; changes in the competitive environment in our industry and the markets where we operate; outcomes of legal proceedings; changes in federal, state, local or foreign tax law; foreign exchange rate fluctuations or currency restructurings; general volatility of the capital markets and our ability to access the capital markets. A more complete description of these risks and uncertainties can be found in our filings with the U.S. Securities and Exchange Commission, including our Annual Report on Form 10-K. We caution you not to place undue reliance on any forward-looking statements, which are made as of the date of this press release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable laws. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward looking statements.

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<https://stage.mediaroom.com/hyatt2/2012-04-05-HYATT-SELECTED-FOR-2012-GALLUP-GREAT-WORKPLACE-AWARD>