

□ **BOSTON (September 25, 2009)** – All housekeepers affected by August staff reductions at the three Hyatt hotels in Boston will be offered new full-time positions in the Boston market. The jobs, which will be provided by an affiliate of United Service Companies, will match the employees' previous Hyatt rate of pay through the end of 2010. The Boston Hyatt hotels will extend healthcare coverage through March 31, 2010 for the employees who choose to accept positions with United Service Companies, after which they will have the option to obtain health care benefits through their new employer.

"We are committed to supporting all of our associates, especially when they are negatively affected by business decisions made necessary by the most difficult economic environment in decades," said Phil Stamm, general manager of the Hyatt Regency Boston and chair of a local Hyatt management task force formed to assist the displaced workers. "Every housekeeping employee who wants a job will have one. That's our promise."

Affected employees who wish to pursue a different employment path are being offered career services and training opportunities through a partnership Hyatt has formed with Manpower and Right Management. Employees opting to participate in the career services and retraining program will receive financial support equal to their Hyatt rate of pay through March 2010 or until they secure permanent jobs, whichever comes first. "We're pleased to be able to support our employees with retraining and job search assistance provided by a highly respected employment and placement firm," said Stamm.

"We are meeting with these individuals to fully explain their options, answer their questions and ease the transition," said Michael Hickey, general manager of Hyatt Regency Cambridge, also a member of the task force. "The task force we set up accomplished what we set out to do. We believe the creative solutions we're offering are responsive to the concerns expressed throughout our community, and are consistent with Hyatt's core values as well as our responsibility to manage our properties prudently in this very difficult economy."

"We sincerely hope these efforts demonstrate the respect we have for our associates and renew the community's faith in Hyatt. Contrary to the way our actions have been characterized by many, we did attempt to implement this staffing change in a respectful manner and many of the assertions that have been made are false. We do, however, recognize and regret that we did not handle all parts of the transition in a way that reflects our organization's values," said Stamm.

For further information:

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a proud heritage of making guests feel more than welcome. Thousands of members of the Hyatt family in 45 countries strive to make a difference in the lives of the guests they encounter every day by providing authentic hospitality. The company's subsidiaries manage, franchise, own and develop hotels and resorts under the **Hyatt@**, **Park Hyatt@**, **Andaz™**, **Grand Hyatt@**, **Hyatt Regency@**, **Hyatt Place@** and **Hyatt Summerfield Suites™** brand names and have locations under development on five continents. **Hyatt Vacation Ownership, Inc.**, a **Hyatt Hotels Corporation** subsidiary, develops and operates vacation ownership properties under the **Hyatt Vacation Club@** brand. As of June 30, 2009, the company's worldwide portfolio consisted of 413 properties. For more information, please visit www.hyatt.com.

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