

Hyatt Newsroom

□ Boston – We are announcing today the formation of a task force to provide additional support to the 98 Boston-area Hyatt employees affected by the recent restructuring of the hotels' housekeeping services. In support of their transition to new jobs, the program will include extended healthcare coverage and retraining assistance tailored to the situation of each individual.

Our management teams and human resource directors from each of our Boston properties, along with Hyatt's regional management team will develop and administer this program, which includes the following initiatives beyond the severance, healthcare coverage, and counseling already provided:

- The support program will have several features, but will focus on retraining.
- Hyatt is extending healthcare coverage through the end of this year to provide additional support.
- Hyatt will assist affected employees in utilizing every commercially reasonable means available to secure new positions. We intend to remain committed to this as long as is necessary for those who are seeking new jobs to find them.

"We deeply regret whenever staff reductions are necessary," said Phil Stamm, General Manager of Hyatt Regency Boston. "Throughout this difficult period we have treated our employees with dignity and respect, but certainly have not adequately communicated that commitment to the Boston community. The additional outplacement support initiatives we are providing through our task force underscore our concern for our affected employees."

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<https://stage.mediaroom.com/hyatt2/2009-09-21-Statement-Regarding-Boston-Hotel-Housekeeping-Staff-9-21-09>