

\$20 Million Makeover is Largest in Hyatt's 25-Year History, Model for Other Hotels

The Hyatt Regency Baltimore's recently completed \$20 million renovation, the largest in the hotel's 25-year history, offers guests an innovative mix of comfort and convenience whether they are traveling to the City's Inner Harbor for business or pleasure. Celebrating the hotel's silver anniversary, the makeover features guest rooms with a sophisticated new look, 24/7 services, and hi-tech amenities.

Highlighting the Hyatt Regency Baltimore's renovation is the transformation of the hotel's 488 guestrooms and 26 suites into the freshest, most contemporary in the region. According to Hyatt Regency Baltimore General Manager Gail Smith-Howard, the new Baltimore guestroom is also serving as the model for other Hyatt hotels across the United States.

Other improvements include a fully renovated outdoor pool (seasonal) and health center, which is open 24 hours a day, seven days a week as part of the Hyatt Corporation's new StayFit@Hyatt program. The health center now features Life Fitness® equipment.

Each remodeled room includes: Hyatt's new Grand Bed covered with luxurious linens; elegant furnishings, including a desk and ergonomic armchair; original artwork; decorative light fixtures; and state-of-the-art technology such as large, flat-screen televisions and wireless keyboards. The newly designed bathrooms also sparkle with walk-in glass showers, Italian glass tiles, granite vanities, and chrome fixtures.

But it is the small touches – such as unique wall coverings and window treatments and even a comfortable chaise lounge from which to enjoy a harbor view – that may have the biggest impact. "Our floor to ceiling renovations set us apart from your typical hotel room," notes Smith-Howard. "They are all part of our effort to rekindle the excitement of the day we opened as the crown jewel in Baltimore's newly revitalized Inner Harbor."

In addition, the Hyatt's new hi-tech services make a hotel stay even more comfortable and convenient. Guests can now confirm their reservation using an E-concierge service, print out airline boarding passes at a Fast Board kiosk, use credit cards to check in quickly at Express Check-in Kiosks, or receive a morning greeting from friends and family via a new Wake-Up Call program.

The Hyatt Baltimore also provides guests with renowned dining at Pisces, its rooftop seafood restaurant, recently honored by *Baltimore Magazine* and the Zagat Survey with 'Best View' and 'Best Seafood Restaurant' in Baltimore. For more casual dining, the hotel also features Bistro 300, a European style bistro famous for the flair and flavor of local recipes, unpretentious service and eclectic style.

Hyatt Regency Baltimore offers 29,000 square feet of function space and a 14,161 square foot ballroom. The hotel is also connected to the Baltimore Convention center providing convenience and additional meeting space. For business and leisure travelers alike, the hotel offers a full service business center and all guestrooms and public areas offer high-speed Internet access along with T-1 lines in meeting rooms.

More information about the Hyatt Regency Baltimore can be obtained by calling 410-528-1234 or by visiting the Hyatt online at www.baltimore.hyatt.com.

EDITOR'S NOTE: The Hyatt Regency Baltimore is offering a G'Day & Good Night package to benefit the National Aquarium in Baltimore and its new Australia exhibit. More information and photos are available upon request.

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