

## Hyatt Newsroom

Early morning on Saturday 22 November, Hyatt Regency London – The Churchill, experienced a gas explosion in the hotel's basement. No guests were injured, but some hotel colleagues sustained injuries, four of whom were treated at area hospitals. One colleague remains hospitalised with non-life threatening injuries.

Due to this situation the hotel is currently closed for the foreseeable future and your reservation has regretfully had to be cancelled.

**For Guests With Upcoming Reservations through to 1st February 2015:** We kindly suggest contacting your travel planner who will have also been informed of this situation. The hotel will make every effort where possible to assist Guests with alternative arrangements if requested. Because many of the city's hotels are already sold out for 31st December, 2014, we are regretfully unable to assist with alternative arrangements for that evening.

Guests may cancel at no charge, including those on the Advance Purchase Rate.

Guests with any questions please kindly call 001 866-816-3868, 001 866-816-3868, 001 402-593-5053 or tweet [@HyattConcierge](https://twitter.com/HyattConcierge).

We apologise most sincerely for the inconvenience this has and will continue to cause.

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<https://stage.mediaroom.com/hyatt2/112214-Hyatt-Regency-London-The-Churchill-Statement>