

CHICAGO (July 15, 2015) – [Hyatt Hotels Corporation](#) (NYSE:H) announced that the [Hyatt Place](#) brand has been recognized by J.D. Power as highest in guest satisfaction among upscale hotel chains.

The award comes as a result of guest ratings in the recently released [J.D. Power 2015 North America Hotel Guest Satisfaction Index StudySM](#). The Hyatt Place brand received high marks in several evaluation factors, including reservation, check-in/check-out, guestroom, food and beverage, hotel services, hotel facilities, and cost and fees. Hyatt Place, a brand inspired by the 24/7 lifestyle of multitasking travelers, led the upscale category with 847 points, scoring 14 points higher than the upscale segment average.

“At Hyatt Place, we make it our mission to listen to our guests, and not only provide the fundamentals, such as spacious guestrooms and free Wi-Fi, but also to take it to the next level by consistently offering an outstanding guest experience, which includes what we believe is the best complimentary hotel breakfast in our category,” said Steven Dominguez, vice president of global brands, Hyatt Place and Hyatt House. “A big thank you to our colleagues who engage with our guests everyday, and to our owners, operators and developers who help bring Hyatt Place hotels to more guests in exciting locations around the world.”

Hyatt Place hotels combine style with casual hospitality, and feature:

- Free Wi-Fi everywhere
- Spacious guestrooms with separate spaces to sleep, work and play, as well as a Cozy Corner sofa-sleeper
- A 24/7 Gallery Menu with freshly prepared meals at any time of day
- A Coffee to Cocktails Bar with a selection of specialty espresso beverages, teas, and cold beverages, as well as a variety of premium cocktails, beers and wines
- The a.m. Kitchen Skillet™, a free hot breakfast for guests, offering signature breakfast sandwiches, fresh fruit, oatmeal, yogurt, cereal, fresh-baked pastries, and more
- The Odds & Ends program for forgotten items that guests can buy, borrow or enjoy for free

For further information:

About Hyatt Place

Hyatt Place, a brand of Hyatt Hotels Corporation, offers more than 220 locations in the United States, Armenia, China, Costa Rica, India, Mexico, Morocco, Puerto Rico, The Netherlands, and United Arab Emirates. For Hyatt Place information or to make a reservation, call 1-888-HYATT-HP (888-492-8847) or visit [hyattplace.com](#).

Join the conversation on [Facebook](#) and [Instagram](#), and tag photos with #HyattPlace and #TheresAPlaceForYou.

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a proud heritage of making guests feel more than welcome. Thousands of members of the Hyatt family strive to make a difference in the lives of the guests they encounter every day by providing authentic hospitality. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences and vacation ownership properties, including under the *Hyatt@*, *Park Hyatt@*, *Andaz@*, *Grand Hyatt@*, *Hyatt Centric*™, *Hyatt Regency@*, *Hyatt Place@*, *Hyatt House@*, *Hyatt Zilara*™, *Hyatt Ziva*™, *Hyatt Residences@* and *Hyatt Residence Club@* brand names and have locations on six continents. As of March 31, 2015, the Company's worldwide portfolio consisted of 599 properties in 50 countries. For more information, please visit [www.hyatt.com](#).

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