

Newest addition to the lifestyle hotel brand prepares for a refresh

CHICAGO (March 2, 2020)— [Ambassador Chicago](#) is proud to announce it is joining Hyatt lifestyle hotel brand [Joie de Vivre Hotels](#), which includes a collection of diverse, boutique properties inspired by their surroundings. Located at 1301 N. State Parkway in Chicago's Gold Coast, Ambassador Chicago is considered one of the city's original boutique hotels, capturing the essence of the Joie de Vivre brand with its distinct character and neighborhood roots.

"We were immediately drawn to the spirit of the Joie de Vivre Hotels brand," says Katharine Degoma, general manager of Ambassador Chicago. "The brand celebrates the individuality of each hotel, which is very important to preserve for a one-of-a-kind hotel like Ambassador Chicago. Joining Joie de Vivre Hotels gives us the opportunity to celebrate Ambassador Chicago's legendary history while also curating authentic experiences for the modern traveler."

As part of its transition to the Joie de Vivre Hotels brand, the Ambassador Chicago prepares for a refresh. This year, upgrades are planned for the hotel's 285 elegant guest rooms and suites, including the addition of the Joie de Vivre Hotels brand's signature Jonathan Adler bath products and 55-inch LG smart TVs with streaming capabilities. Also expected to get a facelift are the hotel's public spaces such as The Library – a chic lounge serving La Colombe Coffee and fresh pastries from the Coffee Bar by day, and light bites and libations alongside an inviting fireplace come nightfall.

Other hotel amenities include a chic, modern American restaurant, the Food Gallery, which is helmed by Executive Chef Pedro Avila. Over 9,000-square-feet of versatile meeting and event space offer guests a contemporary and historically impressive setting with highlights such as an outdoor terrace on the 17th floor, featuring stunning skyline views, and The Screening Room with a 110-inch flat screen TV. The guest rooms are complete with artisan touches such as BTL SVC ready-to-serve cocktails. Ambassador Chicago also features business and fitness centers and offers guests valet parking with in-and-out privileges.

As a Joie de Vivre hotel, Ambassador Chicago guests who are World of Hyatt members can look forward to rewards and benefits through the World of Hyatt loyalty program. Members who book directly through Hyatt channels can enjoy personalized care and access to distinct benefits including Guest of Honor, confirmed suite upgrades at time of booking, diverse wellbeing offerings, mobile key, exclusive member rates, access to member-only local experiences curated through Hyatt's [FIND](#) program, and much more.

World of Hyatt Gives Members 500 Reasons to Stay Somewhere New

To provide World of Hyatt members even more ways to be rewarded, World of Hyatt is offering members the opportunity to earn 500 Bonus Points for qualifying nights at Ambassador Chicago, from March 1 through May 31, 2020, part of World of Hyatt's new hotel member offer. Additional participating hotels and their offer stay periods can be found at [worldofhyatt.com/newhotelbonus](#). No registration is required and members can earn on top of other offers.

Terms & Conditions

Offer valid for 500 Bonus Points for each qualifying night stayed by World of Hyatt members in good standing during a hotel's offer period at participating hotels and resorts. Offer valid at participating hotels and resorts for stays with a checkout date during each hotel's offer period. For each hotel's offer period, visit [worldofhyatt.com/newhotelbonus](#). To be eligible for this offer you must be a World of Hyatt member in good standing at time of reservation and stay, stay at a participating hotel with a checkout date during that hotel's offer period, provide your World of Hyatt membership number at time of check-in, and either pay an Eligible Rate or redeem a free night award. An "Eligible Rate" and "Ineligible Rate" are defined in the World of Hyatt Terms and Conditions (located at [worldofhyatt.com/terms](#)). Only one point bonus may be earned per member, per stay, regardless of the number of rooms booked. Only the room occupied by the member will count toward this offer. Two or more consecutive nights at the same hotel will be deemed one stay. All points awarded under this offer are Bonus Points. This offer is subject to the complete terms and conditions of the World of Hyatt program. Please allow 3-4 weeks after travel is completed for World of Hyatt Bonus Points to be credited to your Account. To join World of Hyatt, visit [worldofhyatt.com](#). Qualifying nights will automatically be tracked when you provide your World of Hyatt membership number at check-in. A limited number of rooms are allocated to this offer; reservations subject to availability. Offer not valid with groups, conventions, other promotional offers, tour packages or special rate programs. Promotional blackout periods may apply due to seasonal periods or special events, and normal arrival/departure restrictions apply. Hyatt reserves the right to alter or withdraw this offer at any time without notice. The trademarks Hyatt®, World of Hyatt® and related marks are trademarks of Hyatt Corporation or its affiliates. © 2019 Hyatt Corporation. All rights reserved.

For additional information, visit [worldofhyatt.com/newhotelbonus](#).

For more information about Ambassador Chicago, visit: [ambassadorchicago.com](#), and to learn more about Joie de Vivre Hotels,

visit: jdvhotels.com.

About Ambassador Chicago, a Joie de Vivre Hotel

With a rich history rooted in Chicago's Jazz Age, [Ambassador Chicago, a Joie de Vivre Hotel](#) is the city's original boutique hotel dating back to 1926. Located in the iconic Gold Coast neighborhood, famed Ambassador Chicago has been a destination for film and music celebrities, fashion icons, politicians and travelers from all over world. Nestled among stunning mansions in a quiet, gilded neighborhood tucked into the center of the Windy City, Ambassador Chicago offers incredible views of Lake Michigan, while providing easy access to Chicago's main shopping boulevard, Michigan Avenue. Ambassador's 285 spacious guest rooms and suites are individually furnished with taste and functionality. Over 9,000 sq. ft. of event space, a screening room and intimate bar area are designed to celebrate Ambassador Chicago's history with a fresh, timeless look.

About Joie de Vivre Hotels

For over 30 years, the Joie de Vivre Hotels brand has made curating locally inspired and eclectic experiences its signature. Founded in San Francisco in 1987, the California-born, free-spirited boutique hotel brand encourages playful travel through neighborhood connections. The Joie de Vivre Hotels brand consists of distinct hotels, each reflective of its location, and today has a presence in California, Chicago, IL, Baltimore, MD, and New York. The brand is expanding internationally with the recently opened BEI Zhaolong Hotel, marking its debut in Asia. Follow @JDVHotels on Facebook, Instagram, and Twitter for news and updates. For more information, please visit www.jdvhotels.com.

About Hyatt Hotels Corporation

Hyatt Hotels Corporation, headquartered in Chicago, is a leading global hospitality company with a portfolio of 20 premier brands. As of December 31, 2019, the Company's portfolio included more than 900 hotel, all-inclusive, and wellness resort properties in 65 countries across six continents. The Company's purpose to care for people so they can be their best informs its business decisions and growth strategy and is intended to attract and retain top employees, build relationships with guests and create value for shareholders. The Company's subsidiaries develop, own, operate, manage, franchise, license or provide services to hotels, resorts, branded residences, vacation ownership properties, and fitness and spa locations, including under the Park Hyatt®, Miraval®, Grand Hyatt®, Alila®, Andaz®, The Unbound Collection by Hyatt®, Destination®, Hyatt Regency®, Hyatt®, Hyatt Ziva™, Hyatt Zilara™, Thompson Hotels®, Hyatt Centric®, Caption by Hyatt, Joie de Vivre®, Hyatt House®, Hyatt Place®, tommie™, Hyatt Residence Club® and Exhale® brand names, and operates the World of Hyatt® loyalty program that provides distinct benefits and exclusive experiences to its valued members. For more information, please visit www.hyatt.com.

FORWARD-LOOKING STATEMENTS

Forward-Looking Statements in this press release, which are not historical facts, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Our actual results, performance or achievements may differ materially from those expressed or implied by these forward-looking statements. In some cases, you can identify forward-looking statements by the use of words such as "may," "could," "expect," "intend," "plan," "seek," "anticipate," "believe," "estimate," "predict," "potential," "continue," "likely," "will," "would" and variations of these terms and similar expressions, or the negative of these terms or similar expressions. Such forward-looking statements are necessarily based upon estimates and assumptions that, while considered reasonable by us and our management, are inherently uncertain. Factors that may cause our actual results, performance or achievements to differ materially from current expectations include, among others, the rate and the pace of economic recovery following economic downturns; levels of spending in business and leisure segments as well as consumer confidence; declines in occupancy and average daily rate; the seasonal and cyclical nature of the real estate and hospitality businesses; changes in distribution arrangements, such as through internet travel intermediaries; changes in the tastes and preferences of our customers; the financial condition of, and our relationships with, third-party property owners, franchisees, and hospitality venture partners; the possible inability of third-party owners, franchisees, or development partners to access capital necessary to fund current operations or implement our plans for growth; risks associated with potential acquisitions and dispositions and the introduction of new brand concepts; the timing of acquisitions and dispositions, and our ability to successfully integrate completed acquisitions with existing operations; our ability to successfully execute on our strategy to expand our management and franchising business while at the same time reducing our real estate asset base within targeted timeframes and at expected values; changes in the competitive environment in our industry, including as a result of industry consolidation, and the markets where we operate; our ability to successfully grow the World of Hyatt loyalty program; cyber incidents and information technology failures; and other risks discussed in the Company's filings with the U.S. Securities and Exchange Commission, including our Annual Report on Form 10-K, which filings are available from the U.S. Securities and Exchange Commission. These factors are not necessarily all of the important factors that could cause our actual results, performance or achievements to differ materially from those expressed in or implied by any of our forward-looking statements. We caution you not to place undue reliance on any forward-looking statements, which are made only as of the date of this press

release. We undertake no obligation to update publicly any of these forward-looking statements to reflect actual results, new information or future events, changes in assumptions or changes in other factors affecting forward-looking statements, except to the extent required by applicable law. If we update one or more forward-looking statements, no inference should be drawn that we will make additional updates with respect to those or other forward-looking statements.

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