

# Power restored to more than 90% of Evergy customers affected by windstorm

*Neighboring line crews arrive as around the clock restoration continues*

KANSAS CITY, Mo. – Dec. 16, 2021 – By Thursday evening, Evergy crews had restored power to more than 90 percent of customers impacted by extreme winds on Wednesday. Evergy crews were joined by more than 250 personnel from regional neighboring utilities to help restore power to Evergy customers in Kansas and Missouri.

Wednesday's windstorm brought sustained high winds to the entirety of Evergy's service area, with gusts up to 100 mph in some locations. Strong winds brought down power lines, broke poles and caused other damage to the power grid, interrupting service to 258,000 Evergy customers. Evergy crews made steady progress restoring power, and 62 percent of impacted customers were back on by Thursday morning. By about 8 p.m. Thursday, outage numbers had been reduced to about 20,000 customers. Evergy expects power to be restored to nearly all affected customers by Friday evening, but some outages will extend into the weekend.

Chuck Caisley talked about some challenges that made power restoration challenging in a [Thursday afternoon news conference](#). Much of the initial damage assessment and restoration work was at night, and damage from the storm was spread across the Evergy service area. In many areas, the nature of the damage meant that each repair restores power to a small number of customers.

Crews from Ameren, Liberty Utilities and City of Springfield have joined Evergy crews and contractors to make repairs and restore power. Work continues in communities across Kansas and Missouri, as the damage from the storm was widespread. Crews will continue to work around the clock until power to all customers is restored.

As weather is cooler, customers are encouraged to assess personal safety of staying at home during extended power outages. Family members who are very young, elderly or have compromised health may need to seek alternative shelter. If you have family, friends or neighbors who are without power, please check on them.

Evergy crews may use road or sidewalk barricades and traffic cones to make work areas safe. Please do not bypass these safety measures, putting crews, yourself or others potentially in harm's way.

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## About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions.

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