

# Evergy news conference: Update on power outages and windstorm

KANSAS CITY, Mo. – Dec. 15, 2021 – Evergy will provide an update regarding power interruptions due to the extreme wind conditions in our service area today. Extreme wind speeds, in excess of 85 mph, have caused substantial damage in our service area, including poles and wires down.

As of 7:30 p.m. more than 174,000 Evergy customers were without power. Evergy crews are working alongside additional contract crews to restore power and will continue to do so as long as conditions remain safe for their work.

Chuck Caisley, Evergy senior vice president and chief customer officer, will provide brief remarks and be available for questions.

Time: 8:30, Wednesday, December 15, 2021

Where: Zoom

Registration: [https://us02web.zoom.us/webinar/register/WN\\_LRXnMLFWTCqgoDiNPY6mdg](https://us02web.zoom.us/webinar/register/WN_LRXnMLFWTCqgoDiNPY6mdg)

Customers may report outages at [Evergy.com](https://www.evergy.com). They also may sign up for outage text alerts when their account is registered online. Evergy's automated outage reporting lines can accept thousands of calls per hour to serve customers in need. Outages may be reported by phone at: Customers are encouraged to take steps to prepare for potential outages. Keep phones and other electronics charged. Have flashlights, batteries, water and non-perishable food on hand, as well as a communication plan for family members to connect if an emergency situation occurs.

- Evergy Central 1-800-LIGHTKS (800-544-4857) or
- Evergy Metro, Missouri West 1-888-LIGHTKC (888-544-4852)

## About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions.

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