

# ASSISTANCE PROGRAMS AVAILABLE FOR EVERYGY CUSTOMERS WHO NEED HELP WITH BILLS

KANSAS CITY, MO – January 22, 2024 - Evergy customers who need help with winter utility bills are reminded that financial assistance is available.

**Kansas residents can [apply for LIEAP \(Low Income Energy Assistance Program\) through March 29](#), and **Missouri residents can [apply for LIHEAP \(Low Income Home Energy Assistance Program\) all year long](#).****

Under the Cold Weather Rule, Evergy does not disconnect customers for nonpayment when temperatures are below the cold weather rule threshold: 35 degrees in Kansas and 32 degrees in Missouri. This week's temperatures are forecasted to be above those thresholds. LIEAP and LIHEAP assistance can help customers avoid accumulating potentially large bills during this time.

Evergy customers who need help filling out applications can take advantage of in-person assistance at Evergy Connect. Evergy's Connect specialists are available to help at two locations:

- **Kansas City Connect, 1710 Paseo:** *A LIHEAP Specialist is at KC Connect every Tuesday of the month 9am – 4pm weather permitting.* Connect staff are also available to assist with applications M-F, 9am – 4pm, no appointment needed.
- **Wichita Connect, 111 Ellis St:** [Sign up here](#) for in-person LIEAP assistance from Evergy Connect staff members

Evergy Kansas customers outside of Wichita Metro can also attend LIEAP in-person application assistance events throughout the service area. [Here is a full list](#).

For more information on Evergy's financial assistance options, [customers can click here](#).

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<https://stage.mediaroom.com/evergy/2024-01-22-ASSISTANCE-PROGRAMS-AVAILABLE-FOR-EVERGY-CUSTOMERS-WHO-NEED-HELP-WITH-BILLS>