

# Evergy encourages customers to be prepared during National Preparedness Month

Kansas City, MO - Evergy wants to remind customers that September is [National Preparedness Month](#), and a good time of year to make sure you, your family, and your home are prepared for the change in seasons and severe weather.

Customers are encouraged to:

- Know how to report a power outage. Report an [outage online](#), by phone at 888-LIGHT-KC (888-544-4852) in Missouri and the Kansas City metro area or at 800-LIGHT-KS (800-544-4857) in Kansas, or via the Evergy app. Use the QR code below, or the app store on your device, to download the app to report and track outages.
- Sign up for Evergy outage alerts. Customers can [sign up to receive email or text alerts](#) when there is a power outage at their address, and when their power is restored. Log in to update preferences.
- Charge your phone. Keep your phone and other necessary electronics charged ahead of time.
- Make a kit. Store first-aid supplies, flashlights, batteries, water, and non-perishable food.
- Have a communications plan. Know how you will contact one another and reconnect if separated. Establish a family meeting place that's familiar and easy to find.
- Learn more about [Evergy's Medical Customer Program](#). Homebound customers who rely on qualifying electrically operated life-support equipment can apply and receive enhanced, proactive communications regarding power outages.



For more tools and information on preparing for severe weather, go to [Evergy.com](#).

## About Evergy, Inc.

Evergy, Inc. (NASDAQ: EVRG), serves 1.7 million customers in Kansas and Missouri. Evergy's mission is to empower a better future. Our focus remains on producing, transmitting and delivering reliable, affordable, and sustainable energy for the benefit of our stakeholders. Today, about half of Evergy's power comes from carbon-free sources, creating more reliable energy with less impact to the environment. We value innovation and adaptability to give our customers better ways to manage their energy use, to create a safe, diverse and inclusive workplace for our employees, and to add value for our investors. Headquartered in Kansas City, our employees are active members of the communities we serve.

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