

Utility bill help available for Wichita renters

Evergy Connect hosting assistance event for customers

WICHITA, Kan. – May 22, 2023 – Evergy Connect, our in-person customer assistance center in downtown Wichita, is offering application assistance for Wichita renters applying for the City of Wichita’s housing stability program. Community partners will be on-site to provide food, healthcare services and career information, as well as other resources. Evergy customers can also receive LED lightbulbs and fans while supplies last.

What: [Evergy Resource Connection Event](#)

When: 9 a.m. - 2 p.m., Tuesday, May 23

Where: 111 South Ellis Street, off Douglas Avenue

The housing stability program provides financial relief to eligible renters for their utility bills. To qualify, tenant households must be renting or renting to own, be experiencing risk of homelessness or housing instability, be experiencing negative financial impact due to the pandemic, be at or below 80 percent of Area Median Income for Wichita, with a preference for households at or below 50 percent Area Median Income, or be referred to the program from another agency. Required documentation includes proof of household income, proof of risk of homelessness or housing instability, proof of renting status and proof of identification. Additional program guidelines can be found at www.wichita.gov/housingstability.

To complete the application process, proof of income (bank statement, two most recent pay stubs or unemployment statement), rental/lease agreement (including any eviction notices), valid state or federal issued ID, social security numbers of all household members and most recent utility bills (electric, gas and water) are required.

Customers unable to attend the event can visit Evergy Connect during normal business hours, 9 a.m. - 4 p.m., Monday through Friday, and still receive personal assistance and access to our public-use computers, printers and scanners to complete and submit applications for the City’s housing stability program.

Evergy Connect offers customized face-to-face account support, consultations and application assistance for utility payment programs and resources, self-service kiosks and an array of additional resources including energy-savings tools, electric vehicles and renewable energy options. The day-to-day Evergy Connect operations are complemented by special events for customers that focus on utility assistance, energy efficiency, weatherization, career opportunities and meeting space for community organizations.

About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG), serves 1.6 million customers in Kansas and Missouri. Evergy’s mission is to empower a better future. Our focus remains on producing, transmitting and delivering reliable, affordable and sustainable energy for the benefit of our stakeholders. Today, about half of Evergy’s power comes from carbon-free sources, creating more reliable energy with less impact to the environment. We value innovation and adaptability to give our customers better ways to manage their energy use, to create a safe, diverse and inclusive workplace for our employees, and to add value for our investors. Headquartered in Kansas City, our employees are active members of the communities we serve.

Media Contact:

Kaley Bohlen
Communications Manager
Phone: 316-299-7430
kaley.bohlen@evergy.com
Media Line: 888-613-0003

Additional assets available online:  Photos (1)

<https://stage.mediaroom.com/evergy/2023-05-22-Utility-bill-help-available-for-Wichita-renters>