

Evergy encourages storm preparation during Severe Weather Awareness Week

Customers can report and track outages using the new Evergy mobile app.

KANSAS CITY, Mo. – March 7, 2023 – The Evergy service area experiences a wide variety of severe weather storms during the spring and summer seasons including potential tornadoes, damaging winds, large hail and flash flooding.

Customer preparation

Evergy encourages its customers to be prepared ahead of inclement weather. With safety being a priority during severe weather, Evergy offers the following tips so customers can be ready for spring storm season.

- Monitor weather conditions in your area for potential storms.
- Assemble an emergency kit for your home, workplace and vehicle in an easy-to-carry container or bag stocked with:
 - Water
 - Non-perishable food
 - Prescription medications
 - Fresh batteries
 - Battery-powered radio
 - Flashlight
 - First aid kit
 - Cell phone charger or power bank
- Keep cell phones and other necessary electronics charged.
- Fill up your vehicle with gas ahead of time.
- Establish a shelter plan with your family, so everyone knows where to go in the event of severe weather.
- If you have family, friends or neighbors who live alone or are elderly, establish a communication plan to check on their wellbeing.
- Don't venture out if you don't need to. However, if you know it's not safe for you or another member of your household to wait for power to be restored, have a plan to go someplace warm.
- If you rely on electronic medical equipment, have a plan in case a large storm causes extended outages. Enrollment in the Evergy [medical customer program](#) can provide additional communication during storms.
- If tree limbs are touching or near power lines, don't come into contact with them. Downed trees are a primary cause of outages during storms.

Customers can report or confirm outages at evergy.com/outages. You can also track outages via [Evergy's outage map](#). To view a complete list of severe weather safety tips, please visit Evergy's [Severe Weather Safety](#) website.

Evergy mobile app

Evergy now has a mobile app, making it easier than ever to report and track outages. Customers can also make payments, set up payment arrangements and view energy usage within the app. The app is available for download in the Apple App Store and Google Play Store by searching "Evergy" or by scanning the QR code below.



Evergy preparation

Evergy monitors weather conditions and staffs crews accordingly, so we're ready to respond to outages as quickly as we safely can. Depending on the severity of the forecast, we may request additional assistance before the weather arrives. Our tree

trimming program also works throughout the year to keep tree limbs cut away from power lines which helps reduce outages during severe weather.

Severe Weather Awareness Week activities

The National Weather Service will conduct a tornado drill at 10 a.m., Tuesday, March 7. Everyone is encouraged to participate in the drill by practicing seeking secure, safe shelter from a tornado. This test will be broadcast over NOAA All Hazards Weather Radio. Residents should treat the drill as if it were an actual tornado warning. The purpose of the drill is to test everyone's readiness for life-threatening severe weather events such as tornadoes, flash floods and damaging winds. Local officials are encouraged to sound their warning sirens to initiate the drill.

About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG), serves 1.6 million customers in Kansas and Missouri. Evergy's mission is to empower a better future. Our focus remains on producing, transmitting and delivering reliable, affordable, and sustainable energy for the benefit of our stakeholders. Today, about half of Evergy's power comes from carbon-free sources, creating more reliable energy with less impact to the environment. We value innovation and adaptability to give our customers better ways to manage their energy use, to create a safe, diverse and inclusive workplace for our employees, and to add value for our investors. Headquartered in Kansas City, our employees are active members of the communities we serve.

Media Contact:

Andrew Baker

Sr. Communications Manager

Phone: 913-486-6249

andrew.baker@evergy.com

Media Line: 888-613-0003

<https://stage.mediaroom.com/evergy/2023-03-09-Evergy-encourages-storm-preparation-during-Severe-Weather-Awareness-Week>