

# Evergy Resumes Normal Operations After Severe Weather Event

## *Southwest Power Pool Ends Energy Emergency Alert*

**Kansas City, MO – February 18, 2021** – Evergy has resumed normal operations after severe weather created stress on the regional power grid for most of the week and the company was asked to implement controlled, temporary emergency electricity reductions Monday and Tuesday. The Southwest Power Pool has returned to “Conservative Operations,” which means customer requests for conservation are no longer needed. Evergy continues to take cold-weather precautions in its operations, as it does throughout the winter months.

“On behalf of our entire Evergy team, I want to thank our customers for their patience and support during this unprecedented extreme weather event,” said Chuck Caisley, Evergy senior vice president and chief customer officer. “Together, we accomplished the overall goal of stabilizing the regional power grid and avoided broader, longer outages for customers. Thank you to our customers for helping both us and our neighboring states by conserving energy and enduring emergency outages. Our customers’ conservation efforts this week contributed to avoiding emergency outages Wednesday and Thursday, and we appreciate your efforts.”

## **About Evergy, Inc.**

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions.

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