

Southwest Power Pool Lifts Current Outage Order

Kansas City, MO – February 16, 2021 – As of 10:15 a.m. today, the Southwest Power Pool (SPP) lifted its requirement for the current emergency electricity reductions. Evergy will be restoring power to affected customers as soon as possible.

The SPP continues to operate under emergency energy alerts as extended cold temperatures continue to strain the regional power grid, so may request additional outages as the severe weather conditions continue. Evergy will provide updates on local and SPP system conditions as they become available.

Background:

Due to extended extreme temperatures affecting the regional power supply and even greater energy demand, the Southwest Power Pool (SPP) has asked member electric utilities, including Evergy, to implement controlled, temporary emergency electricity reductions in order to help avoid larger uncontrolled and extended power outages throughout the region.

If you are impacted by an emergency electricity reduction, you do not need to report your outage. If you experience an outage that lasts longer than an hour, call 888-544-4852 (Kansas City Metro and Missouri customers) or 800-544-4857 (Kansas Central customers).

Evergy asks customers to continue to conserve energy to help reduce stress on the power grid, potentially reducing the ongoing need for emergency reductions.

- Turn thermostats a little cooler (65-68 degrees). Avoid the use of electric space heaters.
- Close blinds and shades to reduce the amount of heat lost through windows.
- Turn off unnecessary lights and appliances
- When possible, delay non-essential uses of energy washing drying clothes, washing dishes and bathing to non-peak hours, between 10 p.m. and 5 a.m.
- Use low-temperature cooking methods and avoid opening the oven door if it's on.

Evergy is also working with its large commercial and industrial customers to reduce energy usage this week. The company has reduced electricity use at Evergy facilities, implemented cold-weather procedures, and adapted operations at its power plants to keep equipment working and fuel available to generate electricity for customers.

Evergy is a member of the Southwest Power Pool, which coordinates the regional transmission grid and wholesale energy markets for a 17-state region across the central United States, including Kansas and Missouri. The SPP monitors power flow through its footprint and coordinates regional response in emergency situations.

In addition to the SPP call for reductions, its peers in Texas and the upper Midwest are also facing electricity shortages and are asking customers to conserve.

About Evergy, Inc.

Evergy, Inc. (NYSE: EVRG) serves approximately 1.6 million customers in Kansas and Missouri. We were formed in 2018 when long-term local energy providers KCP&L and Westar Energy merged. We generate nearly half the power we provide to homes and businesses with emission-free sources. We support our local communities where we live and work, and strive to meet the needs of customers through energy savings and innovative solutions.

Media Contact:

Gina Penzig
Manager, External Communications
Phone: 785.575.8089
Gina.Penzig@evergy.com
Media Line: 888-613-0003

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