

# DISH Assisting Customers and Communities Impacted by Harvey

***DISH deploys disaster relief services through corporate citizenship program, DISH Cares  
DISH offers affected customers account solutions***

ENGLEWOOD, Colo. -- Aug. 30, 2017 -- ([BUSINESS WIRE](#))--As fallout from Harvey continues to affect lives in South Texas and Louisiana, DISH is responding to serve customers and communities impacted by the storm.

For customers, DISH has implemented standard procedures to assist in the wake of natural disasters. Customers in areas impacted by Harvey can call DISH Customer Service at 800-333-DISH (888-599-DISH in Spanish) for special services, including:

- Pause DISH service and account
- Waived installation fees when a customer is ready to resume service

Customers can reach DISH Customer Service 24 hours a day, seven days a week.

[DISH Cares](#), the company's citizenship program, partners with Information Technology Disaster Resource Center (ITDRC) and, together, the groups have deployed the DISH Cares/ITDRC mobile command center that is staffed to serve as a coordination hub for first responders in disaster situations. The command center has staged near Rockport, Texas and will coordinate and install satellite broadband and television services for disaster relief sites, shelters and others.

Since 2015, together with ITDRC, DISH Cares has donated more than 245,000 hours of internet and television services to disaster relief efforts.

## About DISH

DISH Network Corp. (NASDAQ:DISH), through its subsidiaries, provides approximately 13.332 million pay-TV subscribers, as of June 30, 2017, with the highest-quality programming and technology with the most choices at the best value. DISH offers a high definition line-up with more than 200 national HD channels, the most international channels and award-winning HD and DVR technology. DISH Network Corporation is a Fortune 200 company. Visit [www.dish.com](http://www.dish.com).

Subscribe to DISH email alerts: <http://about.dish.com/alerts>

Follow @DISHNews on Twitter: <http://www.twitter.com/DISHNews>

## Contact:

DISH Network Corp.  
John Hall, 303-723-1968  
[johnw.hall@dish.com](mailto:johnw.hall@dish.com)  
[@DISHNews](#)

---