

# DaVita Offers Patients Resources and Support Following Winter Storm Nemo

## Dialysis Provider Responds to Weather-Related Emergencies

DENVER--(BUSINESS WIRE)--Feb. 12, 2013-- [DaVita](#), a division of DaVita HealthCare Partners Inc. (NYSE: DVA) and a leading provider of kidney care services, today issued important emergency response information and resources for dialysis patients, particularly those affected by winter storm Nemo.

The Nor'easter affected 22 DaVita® centers in Connecticut. As of now all centers have power and are operational. DaVita centers have also opened their doors to patients of other providers; in the event that patients cannot access their usual dialysis center they can call 1-800-400-8331 for assistance in finding a DaVita clinic to accommodate them.

"The most challenging issue we are dealing with at this point is transportation," said Tom Bradsell, DaVita emergency response team manager. "Dialysis patients face complex obstacles when they are unable to receive treatment. DaVita's top priority is patient safety and we are working with state and federal regulatory agencies to get the necessary help for patients."

DaVita teammates will continue to assess the storm's impact, providing patients with the most up-to-date information regarding their treatments. Dialysis patients require treatments at least three times per week and are at high risk during natural disasters and weather-related emergencies.

In order to prepare for the unexpected, DaVita provided emergency preparedness educational resources and recommended that all dialysis patients create an emergency kit that includes:

- Emergency phone numbers for their doctors and dialysis center, as well as contact information for a nearby dialysis center
- At least three days' worth of medications, as well as a list of the dosage amounts
- If diabetic, a week's worth of supplies (syringes, insulin, alcohol wipes, glucose monitoring strips, etc.)
- Access to clean water, food, a can opener, first aid supplies, and a battery-operated flashlight and radio

Weather-related emergency resources are available on [DaVita.com/services/emergency-services](http://DaVita.com/services/emergency-services).

For additional questions, or for assistance during a weather-related event, dialysis patients and caregivers are encouraged to call DaVita Guest Services at 1-800-400-8331.

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## About DaVita

DaVita is the dialysis division of DaVita HealthCare Partners Inc., a Fortune 500® company that, through its operating divisions, provides a variety of health care services to patient populations throughout the United States and abroad. A leading provider of kidney care in the United States, DaVita delivers dialysis services to patients with chronic kidney failure and end stage renal disease. DaVita strives to improve patients' quality of life by innovating clinical care, and by offering integrated treatment plans, personalized care teams and convenient health-management services. As of September 30, 2012, DaVita operated or provided administrative services at 1,912 outpatient dialysis centers located in the United States serving approximately 150,000 patients. The company also operated 24 outpatient dialysis centers located in five countries outside the United States. DaVita supports numerous programs dedicated to creating positive, sustainable change in communities around the world. The company's leadership development initiatives and social responsibility efforts have been recognized by Fortune, Modern Healthcare, Newsweek and WorldBlu. For more information, please visit [DaVita.com](http://DaVita.com).

Source: DaVita

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