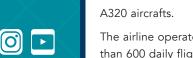
v 33.2 | Summer 2019

electronically, visit cltairport.com/newsroom/ newsletters.

For complete, up-to-date information on airport amenities, parking, shopping and flights, visit cltairport.com, and download the CLTAirport app in the App Store or Google Play.





than 600 daily flights to 73 destinations in the

-AZA

East Terminal Expansion **Targets Fall Opening**

Work on the East Terminal Expansion is on track for a fall opening.

The 51,000-square-foot, three-floor addition will be the second project to open under the Destination CLT portfolio, a \$2.5-3.1 billion capital investment in capacity and infrastructure enhancements.

Ninety percent of work is complete on the project, which began in June

2016. Crews are currently framing walls and installing wiring, plumbing and piping.

Passengers will find a blend of new and wellknown brands among the dining and shopping choices available in the new space CLT has named The Plaza. Those include Shake Shack, Potbelly Sandwich Shop, Auntie Anne's, Wicked Weed Brewing and a second

Bojangles' location.

Retail choices include Charlotte Supply Co., iStore, a second Minute Suites and another location of The Body Shop.

The expansion also includes a second Mother's Room, a fourth Pet Relief Area, new restrooms and boarding lounge seating with views of the airfield.

In partnership with the

Arts & Science Council, an original piece by Christian Moeller titled "Loops," hangs prominently over the central seating area. It began as a threedimensional abstract line drawing that has been transformed into metal and suspended from the ceiling. "Loops" is two interacting curvilinear objects animated by a slow and steady rotation. continued on page 3



Spirit Airlines Takes to Charlotte Skies

Spirit Airlines debuted service at Charlotte Douglas in June. The low-cost carrier offers daily nonstop flights to Baltimore/ Washington (BWI); Newark, N.J., (EWR); Orlando, Fla. (MCO) and Ft. Lauderdale, Fla. (FLL). Service includes one daily flight to each destination on A319 and

The airline operates more

U.S., Latin America and the Caribbean.

Check out spirit.com to book a flight.

Currently, CLT is home to eight major carriers, 15 regional carriers and three foreign flag carriers with nonstop service to 177 destinations, including 37 international locations and three U.S. territories. ♦



Airlines Add Service, **Upgrade Aircraft**

American Airlines begins service to Flint, Michigan Sept. 4 and to the Caribbean island of Grenada Dec. 21. The airline also will upgrade aircraft on two international routes.

Starting Dec. 14, American's service to Saint Maarten changes to a Boeing 757, replacing a 737. Service to Cancun will change to an Airbus A330 from an A321 beginning Nov. 3.

Also swapping out aircraft,

Air Canada's twice daily route to Toronto will upgrade to an Embraer E175 starting Sept. 3.

The larger aircraft provides more seats, which means more options for travelers.

Visit aa.com and aircanada.com to make reservations. ♦

CLT-

CONSTRUCTION UPDATE



Destination CLT, the Airport's \$2.5 -\$3.1 billion capital investment program, is making major progress in the expansion of CLT's roadways, curb front, airfield and terminal to meet growth demand through 2035.

Elevated Roadway and Terminal Curb Front

Phase III of the Elevated Roadway and Terminal Curb Front is underway. It includes setting the final girders, pouring concrete and demolishing the existing entrance and exit ramps

to complete the west and east ends of the roadway. When complete this fall, the \$50 million project will be unveiled in phases starting with the debut of eight new lanes on the lower level roadway. Commercial vehicles (shuttles, buses, taxis and ride-sharing services) will then shift to the three inside lanes near the terminal, and personal vehicles will occupy the five outside lanes near

the Hourly Deck.

Opening the three upper

lanes near the terminal

to commercial vehicles

is the last phase. Those

used to stage equipment

Expansion that begins in

2020 and will take about

five years to complete.

Terminal Renovations

complete, attention has

turned to Concourses A

Now that renovations

to Concourse B are

and C upgrades.

for the Terminal Lobby

lanes will initially be

ectcompletion expected inwhases2020. Opened in 1982outas the East Concourse,onone of the two originalway.concourses, crews aresworking at one end andis andmaking their way towards) willthe Atrium.

All ceiling tile and terrazzo is installed throughout the corridor and at some gates. Seating area carpet is down and new chairs with integrated power and wireless charging units should be installed later this fall.

The pouring of terrazzo, ceiling and HVAC work is ongoing on the southside of the original Concourse A. Completion is scheduled for later this fall. The northside of the concourse was reopened in April after upgrades.

Visit cltairport.com/ destinationclt for construction updates. ♦

Renovations on Concourse C are progressing with



Elevated Roadway and Terminal Curb Front



ourse B Renovations completed



Concourse C Renovations



Little Libraries Provide Variety of Reading Options

The Aviation Department and Airport Community Partnerships (ACP), companies that operate out of, are based in, or have business with CLT, installed Little Libraries in local parks and recreation facilities this summer to promote reading among elementary and middle school students.

In May, a book drive led by Aviation Department employees collected more than 500 books to fill the libraries, which are located at Revolution Park Sports Academy, Dorothy Doores Waddy Pavilion, Wingate Park and Reid Neighborhood Park.

Students may visit those sites and select a book to take home to keep or to exchange on a return visit.

A wide variety of reading selections are available

Concourse B Murals Celebrate Local Artists

Original artworks by local artists Raèd Al-Rawi and Nico Amortegui are capturing the attention of passengers on Concourse B. The murals were digitally reproduced to scale and installed this spring in select gate areas as part of concourse renovations.

CLT partnered with the Arts & Science Council and Public Art Commission for the project.

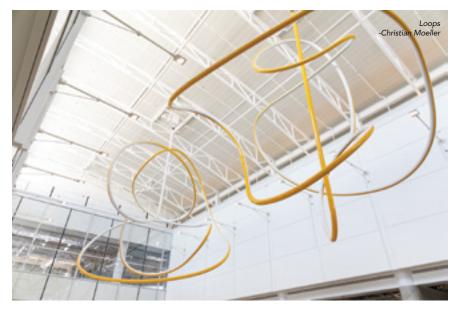
Al-Rawi's two murals "Journey 1" and "Journey 2" take passengers on a whimsical journey. "The images of flying people, animals and articles are intended to give a sense of dreamlike freedom as we travel on our journeys," Al-Rawi said.

Amortegui's paintings "Queens of Catawba" and "We are All on the Same Plane" are a celebration of women. "Whether passing through or coming home, these women serve to remind us of the rich history of the Charlotte area and the cultural heartbeat that thrives here," Amortegui said.

More art is planned as concourse renovations continue.







East Terminal continued Its movement is accomplished with the help of electric motors integrated into its support structure.

Moeller's inspiration for the artwork was the white vapor contrails created by aircraft holding patterns in the skies above airports around the world.

The terminal addition also includes upgraded circulation space at the

Concourse E entrance. The number of escalators will grow from two to four, and a wider stairwell and elevator will give the busiest part of the Airport better traffic flow.

In 2020, American Express will add a Centurion Lounge on the third floor. ♦

from fiction to nonfiction. There's a book to fit anyone's interest.

The community-outreach initiative helps support students living in the West Boulevard Corridor by providing easy access to books during the summer, while also encouraging reading all year long. ◆



New Concessions Draw Fresh Concepts

There's a new food option at CLT, and other retail and food selections are on their way.

Pret A Manger opened July 9 on Concourse C. It offers freshly prepared sandwiches, wraps and salads.

HMSHost, CLT's food and beverage concessionaire, plans to also debut Auntie Anne's, Potbelly Sandwich Shop, Bojangles', Shake Shack and Wicked Weed brewery in the East Terminal Expansion this fall.

CLT Taproom and Uptown Minibar will welcome customers this winter on Concourse A.

Opening soon, Summerhouse on Concourse B and Rhino Market & Deli on Concourse A will join the list of Airport dining options for passengers.

For shopping excursions and a spot to unwind, CLT's retail concessionaire Paradies Lagardère, will add The Body Shop, iStore, Charlotte Supply Co. and Minute Suites to the East Terminal Expansion this fall.

Visit cltairport.com/shopdine-and-relax for a map of all CLT concessions. ◆



Selfie Stations Capture Memorable Moments

Strike a pose. Three selfie stations are photo ready at <u>CLT.</u>

The stations were installed in June as a customer-engagement initiative to promote the Airport and city of Charlotte.

The locations are - A/B Connector (a Charlotte postcard), Concourse A Expansion (a colorful graphic of the Queen Charlotte statue with the city skyline as the backdrop) and Ticketing between Checkpoints D and E (the letters CLT).

Snap your selfie and tag #CLTselfie to share it with us. ◆



Popular Runway 5K Registration Underway Proceeds Support Airport Opportunity Scholarship Through CPCC

Registration for one of the most popular 5K races in Charlotte is underway.

The 2019 Runway 5K is slated for 8 a.m. Saturday, Oct. 26. Registration is limited to the first 1,500 participants. To signup, go to cltairport.com/community/runway-5k. The annual event is known for its views of the airfield and city skyline.

The course is both wheelchair accessible and baby stroller friendly and promises a great time for both runners and walkers.

Proceeds from the run will support CLT's Airport Opportunity Scholarship through Central Piedmont Community College (CPCC) that promotes careers in aviation and economic opportunities in Charlotte.

The 12th annual Runway 5K last year attracted more than 1,100 participants and raised over \$21,000 for the Airport Opportunity Scholarship. 🔶

Iced Tea Day A Success

Passengers got a taste of a Southern tradition on Tea Day, July 12.

As part of TLC from CLT, an initiative focused on expressing appreciation for customers flying through CLT, Aviation Department employees served 3,413 cups of iced tea. That's 160 gallons of the refreshing beverage.

This is the fifth year Tea Day has been held at CLT. 🔶







Report of Achievement Available Online

The 2018 Report of Achievement is now available online at cltairport.com.

The pages are filled with data, events and achievements from last year.

From the opening of Concourse A Expansion to setting an all-time high passenger record, 2018 was a big year for Charlotte Douglas International Airport.

The pages are connected



by the theme, "Elevating the Airport Experience." It's a quick look at what makes CLT a premier airport.



Browse the pages at cltairport.com/newsroom/ publications. ♦