

Parking Getting Easier at CLT

New Features Enhance Parking Experience for Passengers

Charlotte Douglas International Airport is launching its new parking revenue control system on Monday, Nov. 9 that will bring enhanced customer services and improved operational capability to CLT's parking program.

"We've installed the latest parking technology to take the stress out of parking at the Airport," said CLT's Acting Chief Business and Innovation Officer Ted Kaplan. "Passengers will have a touch-free parking experience that includes the convenience of booking and paying in advance as an option."

The benefits of the new system include license plate recognition enabling a paperless parking experience, real-time parking availability and additional payment options for all major credit cards and mobile payment apps, such as Google Pay and Apple Pay.

Online booking also will be available for both the Hourly Deck and Long-Term Parking and will offer the best available pricing with discounted savings. Visit cltairport.com and select the "[Book Parking](#)" icon in the middle of the homepage to complete the quick four step process. Booking must be completed 12 hours in advance.

Passengers will be able to reserve and pay online for CLT's other parking products (Daily Decks and Business Valet) once they are reopened in coming months.

The Airport is transitioning to cashierless parking operations with no face-to-face contact. Drivers will pay for parking by credit card, using one of CLT's pay-on-foot machines, located in the Hourly and Daily Decks, or by booking online.

"The Airport wants to enhance the passenger experience not only inside the terminal, but in our parking lots as well," Kaplan said. "Parking should be quick and easy at Charlotte Douglas, and that's what we aim to deliver."

With the launch of the new parking system, CLT is reopening Long Term parking at the customary price of \$7 per day and returning Hourly Deck to preCOVID-19 rates of \$20 per day on Monday, Nov. 9. The first hour in the Hourly Deck remains free.

<https://stage.mediaroom.com/cltairport/ParkingGettingEasier>