American Express Opens Its 11th Centurion® Lounge at Charlotte Douglas International

The New Centurion Lounge Offers Sophisticated Design With Nods to Charlotte's Southern Charm

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American Express (NYSE: AXP) has announced that The Centurion Lounge at Charlotte Douglas International Airport (CLT) will open on Monday, Feb. 24, 2020, marking the company's 11th location within its iconic Centurion Lounge network.

As the seventh busiest airport in the world and with more than 46 million travelers passing through, Charlotte Douglas International Airport will host one of the largest Centurion Lounges to date spanning more than 13,000 square feet. The new Centurion Lounge location will welcome Platinum Card[®], Centurion[®] and Delta Reserve Card Members and their guests to redefine their pre-flight experience with top of the line amenities and a premium dining menu curated by James Beard semifinalist and local Charlotte Chef, Joe Kindred. The new location will be located post-security on the top floor of the airport's newly expanded area called The Plaza, situated between Concourses D and E.

"As lounge access is one of the most important benefits to our Card Members, we are excited to continue enhancing their airport experiences with premium travel benefits such as our Centurion Lounges," said Alexander Lee, vice president of loyalty and benefits at American Express.

"The new Centurion Lounge in Charlotte builds on the ongoing expansion of our airport lounge offerings, marking our second new Centurion Lounge to open this year, and 11th Centurion Lounge globally," he said. "From premium amenities, to a taste of some of the region's best culinary offerings, we're excited to bring this new location to Card Members traveling through Charlotte."

As the executive chef of the new Centurion Lounge, Chef Joe Kindred brings his local flair to the food menu for Card Members to enjoy. A James Beard semifinalist, Kindred is the chef owner of Kindred in Davidson, N.C., and Hello, Sailor in Cornelius, N.C., with his wife, Katy Kindred. Kindred's menu will be inspired by his experience and memories growing up in North Carolina and will include a range of dishes such as buttermilk fried chicken with a fresh and tangy Carolina slaw, grilled cauliflower steak topped with a pistou sauce, milk bread french toast using Kindred's infamous milk bread, and country ham biscuits spread with a red eye sorghum butter.

"I'm thrilled to partner with American Express to bring some of our southern hospitality to Charlotte Douglas International Airport," Kindred said. "The Centurion Lounge menu is inspired by our restaurants Kindred and Hello, Sailor, as well as our local North Carolina cuisine, to give travelers visiting the Centurion Lounge a look into what they can experience in the evolving Charlotte restaurant scene."

In addition to the locally inspired food menu from Chef Kindred, the new Charlotte Centurion Lounge will offer Platinum Card, Centurion and Delta Reserve Card Members, along with their guests, access to premium amenities and services including:

- A complimentary full bar with custom cocktails created by renowned mixologist Jim Meehan and wines selected by wine authority, Anthony Giglio*
- A custom mural by local artist Amanda Moody
- Shower suites to keep travelers refreshed while on the go
- Family rooms designed as a respite for parents and kids alike
- Floor-to-ceiling windows with sweeping airfield and downtown skyline views
- Essentials for business and leisure travelers alike, including dedicated workspaces, power outlets, private phone areas, comfortable seating and access to high-speed Wi-Fi

The American Express <u>Global Lounge Collection</u> provides Platinum Card, Centurion and Delta Reserve Card Members with places to relax and recharge while traveling the globe, offering access to the most lounges compared to any U.S. credit card, including more than 1,200 lounges around the world, in 500 plus cities across 130 countries and counting. Card Members can search and find lounge locations within the Global Lounge Collection through the Find A Lounge tool online or within the <u>American Express</u> <u>App</u>. They can also check into select Centurion Lounges through the <u>mobile check-in</u> tool within the American Express App.

ABOUT AMERICAN EXPRESS

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Key links to products, services and corporate responsibility information: <u>charge and credit cards</u>, <u>business credit cards</u>, <u>travel services</u>, <u>gift cards</u>, <u>prepaid cards</u>, <u>merchant services</u>, <u>Accertify</u>, <u>InAuth</u>, <u>corporate card</u>, <u>business travel</u>, and <u>corporate responsibility</u>.

ABOUT THE CENTURION LOUNGE

The Centurion Lounge is the signature lounge program within the broader <u>American Express Global Lounge Collection</u>, which provides Platinum Card, Centurion and Delta Reserve Card Members with access to the most lounges across the globe compared to other U.S. credit cards, including access to more than 1,200 lounges around the world, in 500 plus cities across 130 countries and counting. The Global Lounge Collection includes access to American Express Centurion Lounges, international American Express lounges, Delta Sky Club® for Card Members flying on Delta, Priority Pass™ Select Lounges upon enrollment, Airspace Lounges, MAG U.S. Escape Lounges and Plaza Premium Lounges.

Current locations of The Centurion Lounge include New York's LaGuardia Airport, Las Vegas' McCarran International Airport, Dallas/Fort Worth International Airport, San Francisco International Airport, Miami International Airport, Seattle-Tacoma International Airport, Houston's George Bush International Airport, Hong Kong International Airport, Philadelphia International Airport and Phoenix Sky Harbor International Airport. In addition to The Centurion Lounge at Charlotte Douglas International Airport, American Express recently announced new locations coming to New York's John F. Kennedy Airport, Denver International Airport, Los Angeles International Airport, and London Heathrow.

Access to The Centurion Lounge is complimentary and exclusive for Platinum Card, Centurion and Delta Reserve Card Members. Platinum Card Members may enter with up to two travel companions at no additional charge. Centurion Members may enter with their immediate family *or* up to two travel companions. Platinum and Centurion Card Members may purchase access to The Centurion Lounge for additional guests for \$50 each guest. Delta SkyMiles® Reserve Card Members may bring up to two guests at a per-visit rate of \$50 per person, per location.**

Card Members can <u>find a lounge</u> at the Global Lounge Collection website or by using the <u>Amex Mobile app</u>. They can also check into select Centurion Lounges through the <u>mobile check-in</u> tool within the Amex Mobile app.

ABOUT CHARLOTTE DOUGLAS INTERNATIONAL AIRPORT (CLT)

Charlotte Douglas International Airport (CLT), a City of Charlotte department, welcomes more than 46 million passengers annually. CLT is ranked among the top 10 busiest airports in the world, averaging 1,400 daily aircraft operations. (ACI 2018 Rankings) CLT is served by eight major carriers, 15 regional carriers and three foreign flag carriers with nonstop service to 178 destinations, including 38 international locations and 3 US territories.

*Must be of legal drinking age to consume alcoholic beverages. Please drink responsibly.

**Subject to availability/capacity.

Additional assets available online:

