

# Summer Travel Season Kicks off This Week

**May 21, 2018** – Large crowds are expected this Memorial Day weekend as Charlotte Douglas International Airport kicks off the summer travel season.

Passengers are encouraged to plan ahead, utilize the Hourly Deck, which is free for the first hour, for picking up and dropping off passengers and to know [CLT's parking options](#).

CLT will have plenty of parking to accommodate drivers. Long Term Lots will fill first.

Visit [parking.charlotteairport.com](http://parking.charlotteairport.com) to view CLT's real-time parking map. As a reminder, towing is strictly enforced for all illegally parked cars, including unattended vehicles on the curbside.

Airlines are predicting high passenger loads. Originating passenger numbers are projected to peak on Thursday, May 24 and Friday, May 25 with more than 31,000 travelers expected to begin their trip at CLT. The Airport averages approximately 25,000 -26,000 originating passengers and 100,000 connecting passengers a day.

Date	TSA's Memorial Day Forecast For
	Passengers Screened
Monday, May 21, 2018	30,930
Tuesday, May 22, 2018	24,820
Wednesday, May 23, 2018	26,780
Thursday, May 24, 2018	31,670
Friday, May 25, 2018	32,060
Saturday, May 26, 2018	22,280
Sunday, May 27, 2018	20,110

## Passengers Should Be Aware:

- CLT's free Cell Phone Lot is located adjacent to Long Term Lot 1. Drivers may enter the lot directly off Josh Birmingham Parkway. The 150-space lot has one center aisle for easy entry and exit. [View the video](#) for more information.
- Inside, terminal renovations are progressing on Concourse B as part of Destination CLT, the Airport's \$2.5 billion capital improvement program. During renovations, Airport operations will not be interrupted. Passengers, however, will see open ceilings and bare concrete flooring in some areas.

## Use the Hourly Deck for Picking Up and Dropping Off Passengers

- Drivers are encouraged to use the Hourly Deck for picking up and dropping off passengers. It is free for the first hour and within walking distance to the terminal. Overhead dynamic signage and digital signage will prompt customers to use the Hourly Deck for quick drop off/pickup.

## Reminder About Curbside

- Curbside is for immediate loading and unloading of passengers. Curbside parking is not allowed, regardless of whether the vehicle is attended or not. Please remember vehicles left unattended may be towed, while vehicles parked and waiting may be subject to citations. This includes all lanes on the Departures/Ticketing and Arrivals/Baggage Claim levels.

## Take Advantage of CLT's Amenities

- Passengers are encouraged to take advantage of CLT's various amenities. The Airport has more than 100

concessions spread throughout its five concourses. Service Animal/Pet Relief Areas are located on the A/B Connector and Concourse D. CLT also offers free WiFi. Select the network "CLT Free WiFi" to be connected. For traveling moms, a Mother's Room is located on the upper level of the Atrium and provides a dedicated area for mothers who wish for more privacy to nurse their baby or pump breast milk away from the intrusion of the public.

- Among the newest amenities is [Minute Suites](#), which allows travelers to nap, relax, and work while waiting for their flights. Located in the Atrium, the area features six spacious private suites as well as a shower facility. Suites can be reserved online in advance.

#### **To accommodate travel demands, CLT is:**

- Using overhead dynamic signage and digital signage to prompt customers to use the Hourly Deck for quick drop off/pickup.
- Stationing traffic officers in front of the terminal and along other roadway locations as needed to assist with traffic flow.
- Positioning additional Aviation Department, TSA and airline staff in the lobby to assist customers.
- Adding more resources to Airport shuttle bus and parking operations.

#### **Passengers may plan their trip to the Airport by:**

- Arriving early to CLT.
- Visiting [parking.charlotteairport.com](http://parking.charlotteairport.com) and viewing CLT's real-time parking map.
- Calling 704.359.5555 to hear the latest parking conditions.
- Slowing down and adhering to the signs when approaching the terminal.
- Paying attention to and following CLT's dynamic roadway signs strategically located around Charlotte Douglas for information on which lots are open or full.
- Using the Pay&Go stations when leaving the terminal for a quicker exit. Four Pay&Go stations are located in the Hourly Deck and at the Daily Deck's shuttle bus stop. Remember to keep your ticket with you. Upon your return trip home, place your parking ticket in a Pay&Go station and pay by credit card. A validated ticket will be returned. Drivers may then proceed to any lane in the designated lots and insert their validated ticket in the machine to exit.

#### **Departing Passenger Tips:**

- All security checkpoints are operated by the Transportation Security Administration (TSA).
- For security related information, questions or updates, please contact TSA at 1-866-289-9673; e-mail TSA-ContactCenter@dhs.gov or use @AskTSA on Twitter and Facebook.
- Passengers are advised to arrive early for their flights. When traveling with young children, infants, elderly or disabled passengers, allow for even more time. TSA advises arriving at least two hours before a domestic flight and three hours before an international flight.
- Checkpoint lines may be adjusted to accommodate the anticipated crowds. Pay close attention to signage directing you to the proper lines.
- All concourses are accessible from any security checkpoint.
- Save time by printing boarding passes at home.
- Obtain specific information about Charlotte Douglas International Airport by visiting [cltairport.com](http://cltairport.com) or by calling the Airport's automated phone information line at 704.359.4910.
- Contact your airline for updated flight information.

As a reminder, follow CLT's [Twitter feed](#) (@CLTAirport) for the most up-to-date parking tips, and visit [parking.charlotteairport.com](http://parking.charlotteairport.com) to view the real-time parking map. [Latest Airport news](#)

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