Winter Weather Media Advisory

FINAL Media Advisory #8 - January 24 3:55 PM

Charlotte Douglas International Airport has ended its irregular operations plan, which was enacted this week due to winter weather conditions. Airport runways and taxiways remain clear and CLT has returned to normal operations.

Due to continued weather conditions related to this winter storm in other parts of the country, customers are advised to continue to check with their airline in regard to the status of their flight before leaving for the Airport.

This advisory concludes media updates on this weather event.

Receive the latest Airport news by visiting newsroom.cltairport.com or following CLT on Twitter (occurrent).

Media Advisory #7 - January 23 10:47 PM

- The Airport is open.
- Travelers are advised to please continue checking with their airline for updated flight status before leaving for the Airport.
- Two parallel runways are operational. Runway 5/23 remains closed for aircraft deicing operations.
- Airport maintenance crews will work through the night removing piled snow and clearing Runway 18R/36L. They will also be checking areas for additional treatment to prevent refreezing. These are precautionary measures for safety as we move to resume normal operations.
- Airport roadways and parking lots are in good shape. However, there may be areas that contain icy patches. Maintenance crews will continue to monitor and treat these areas. Motorists are advised to drive slowly and exercise caution along bridges and overpasses.
- We continue to work closely with the airlines, TSA, and various partners as airline operations continue.
- Many airlines are reporting limited operations. American Airlines mainline is reporting increased operations this evening.
- Security Checkpoints A and C are currently open.
- The Airport remains under its irregular operations plan to respond to any stranded passenger and/or terminal impacts. Ongoing communication and coordination with airlines, concessions and TSA continues. Airport staff, airlines and other partners will assist travelers by handing out blankets, cots and other needed items.

Tonight's Airlines Operational Update

- Airlines serving CLT continue limited operations this evening.
- Storms in the northeast will leave Washington, DC and New York City airports with no operations tomorrow and Philadelphia at 50 percent.
- All customers will need to continue to check the status of their flights with their airline and are encouraged to remain at home if their flight has been canceled.

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Media Advisory #6 - January 23 9:32 AM

- The Airport is open.
- We continue to work closely with the airlines, TSA, and various partners as airline operations resume today.
- Aviation Department crews worked through the night and continue to clear and treat the airfield.

- Two parallel runways are cleared. Runway 18R/36L is being cleared.
- Runway 5/23 is closed for aircraft deicing operations.
- Airport roadways and parking lots are in good shape. However, there may be areas that contain icy patches. Maintenance crews will continue to monitor and treat these areas. Motorists are advised to drive slowly and exercise caution along bridges and overpasses.
- Travelers are advised to please continue checking with their airlines for updated flight status before leaving for the Airport.
- Security Checkpoints A and C are currently open.
- Lobby management staff is on hand to assist customers with airport information and wayfinding.
- The Airport remains under its irregular operations plan to respond to any stranded passenger and/or terminal impacts. Ongoing communication and coordination with airlines, concessions and TSA continues.

Today's Airlines Operational Update

- Airlines serving CLT plan to restart operations around the noon hour on Saturday, January 23. It will be limited operations for most of the day.
- All customers will need to continue to check the status of their flights with their airline.
- Passengers are encouraged to remain at home if their flight has been canceled.

Receive the latest Airport news by visiting <u>newsroom.cltairport.com</u> or following CLT on Twitter (<u>@CLTAirport</u>).

Media Advisory #5 - January 22 9:52 PM

- Charlotte Douglas International Airport remains open with limited flight operations overnight.
- The Airport remains under its irregular operations plan to respond to any stranded passenger and/or terminal impacts. Ongoing communication and coordination with airlines, concessions and TSA continues.
- Aviation Department crews will be working through the night, clearing and maintaining runways, taxiways and ramps.
- Deicing trucks will be on-site mid-morning and prepared to conduct deicing operations, if requested.
- All scheduled commercial operations remain canceled this evening for American Airlines, Regionals, Delta, United, Southwest, Lufthansa, Air Canada, ViaAir and JetBlue.

Saturday Operations Update

- Airlines serving CLT plan to restart operations around the noon hour on Saturday, January 23. It will be limited operations for most of the day.
- All customers will need to continue to check the status of their flights with their airline.
- Passengers are encouraged to remain at home if their flight has been canceled.

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Media Advisory #4 - January 22 4:31 PM

- Charlotte Douglas International Airport remains open this afternoon and evening with limited airfield operations.
- The Airport remains under its irregular operations plan to respond to any stranded passenger and/or terminal impacts. Ongoing communication and coordination with airlines, concessions and TSA continues.
- **Updated:** Runway18C/36C is open. Runway 5/23 and CLT's two other parallel runways are closed for runway deicing treatment.
- The Airport's 12-hour rotating snow teams schedule remains in place. Treatment of Airport runways, taxiways, airfield ramps, landside areas, parking lots and roads began last night and will continue today.
- Checkpoint A is open until 10:45 p.m. to the public. Checkpoint C is open only to employees. Other
 checkpoints will open today as needed.
- All scheduled commercial operations remain canceled today for American Airlines, Regionals, Delta, United, Southwest, Lufthansa, Air Canada, ViaAir and JetBlue.
- Passengers are encouraged to remain at home if their flight has been canceled.

Saturday Operations Update

- American Airlines plans to restart operations around the noon hour on Saturday, January 23. It will be limited operations for most of the day.
- Customers will need to continue to check the status of their flights on aa.com.

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- Charlotte Douglas International Airport is open today with limited airfield operations.
- Currently, all taxiways and CLT's three parallel runways are open. Runway 5/23 is closed for deicing operations if needed.
- The Airport has initiated its irregular operations plan to respond to any stranded passenger and/or terminal impacts. This includes coordination with airlines, concessions and TSA.
- The Airport activated its 12-hour rotating snow teams yesterday (Thursday, January 21) at 11 p.m.
- Treatment of Airport runways, taxiways, airfield ramps, landside areas, parking lots and roads began last night and will continue today.
- CLT continues to work closely with its partners to synchronize/coordinate the snow/ice control protocols.
- Today all scheduled operations have been canceled for American Airlines, Regionals, Delta, United, Southwest, Lufthansa, Air Canada, ViaAir and JetBlue. If you are a ticketed customer on another airline, please contact that airline before leaving for the Airport.
- Passengers are encouraged to remain at home if their flight has been canceled.
- **Change:** Checkpoint A is open until 10:45 p.m. to the public. Checkpoint C is open only to employees. Other checkpoints will open today as needed.

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Photos:

- CLT-One: Aviation crews prepare to treat Runway 18R/36L.
- CLT-Two: A rare sight at CLT's empty gates overnight.

Video: Aviation crews treating Runway 18R/36L with a liquid deicer in preparation for the wintry mix.

Media Advisory #2 - January 21 10:13 PM

- Charlotte Douglas International Airport remains operational tonight. The Airport will remain open Friday, January 22, with limited airfield operations.
- Currently, all taxiways and CLT's three parallel runways are open. Runway 5/23 has been closed in preparation for deicing operations.
- The Airport has initiated its irregular operations plan to respond to any stranded passenger and/or terminal impacts. This includes coordination with airlines, concessions and TSA.
- The Airport will activate 12-hour rotating snow teams beginning at 11 p.m.
- Treatment of Airport runways, taxiways, airfield ramps, landside areas, parking lots and roads also will begin later tonight.
- CLT has had multiple meetings with its partners to synchronize/coordinate the snow/ice control protocols.
- For Friday, January 22, all scheduled operations have been canceled for American Airlines, Regionals, Southwest, Lufthansa, Air Canada, ViaAir and JetBlue. If you are a ticketed customer on another airline, please contact that airline before leaving for the Airport.
- Passengers are encouraged to remain at home if their flight has been canceled.

• TSA will open Checkpoint C Friday from 4 a.m. – 10:45 p.m. The other checkpoints will be closed for the day.

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Media Advisory #1 - January 21 5:02 PM

- Charlotte Douglas International Airport remains open and operational this afternoon and evening. The Airport will remain open Friday, January 22, with limited airfield operations.
- The Airport has initiated its irregular operations plan to respond to any stranded passenger and/or terminal impacts. This includes coordination with airlines, concessions and TSA.
- The plan also includes opening the Airport's snow desk and activating 12-hour rotating snow teams beginning at 11 p.m. on Thursday, January 21, to treat runways, taxiways, airfield ramps and landside areas.
- CLT has had multiple meetings with its partners to synchronize/coordinate the snow/ice control protocols.
- For Friday, January 22, all scheduled operations have been canceled for American Airlines, Regionals, Southwest, Lufthansa, Air Canada, ViaAir and JetBlue. Limited scheduled operations in the afternoon are currently planned for United and Delta.
- Passengers are urged to contact their airline regarding their flight status before leaving for the Airport.
- CLT's contractor is prepared to commence deicing operations when needed.

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