CareerBuilder Unveils AI Hiring Trends Whitepaper

CHICAGO, March 13, 2024 /PRNewswire/ -- CareerBuilder, in collaboration with Morning Consult, a global intelligence company, today released the "Al in Hiring" whitepaper based on a survey of 400 hiring decision-makers. Their responses highlight the prevalence of Al technology in hiring, the most common applications, key concerns and predictions around how Al will reshape hiring teams.

"As AI rapidly transforms recruitment practices, it's imperative for HR leaders to understand its benefits and limitations," said Kristin Kelley, CareerBuilder's Chief Revenue and Marketing Officer. "Based on the survey results, we aim to empower hiring teams to harness AI technology responsibly while retaining the human factor crucial to great candidate experiences."

Nearly half (47%) of hiring professionals surveyed said they use Al. Among other highlights:

- Top AI applications in hiring include screening candidates, scheduling interviews, analyzing applications, employee onboarding and sourcing.
- Most survey respondents (86%) felt more AI training and education were needed; other top concerns included lack of human touch and data quality.
- Ethical considerations like bias and privacy were important to 92% of respondents; common strategies for addressing bias included fairness-aware algorithms and human oversight.
- While most hiring professionals didn't think AI would replace their jobs entirely, many (56%) expected HR teams to become smaller and more specialized.

"Al in hiring is now mainstream and here to stay," said Kelley. "Employers should consider adopting Al technology to stay competitive. They should also start formalizing Al policies and guidelines, find ways to balance Al with human interaction, and think through roles so that human team members are delivering the most impact."

For detailed insights and tips for employers, download the report here.

About CareerBuilder:

CareerBuilder is a two-sided marketplace providing talent acquisition solutions to help employers find, hire and onboard great talent, and helping job seekers build new skills and progressive careers as the modern world of work changes. CareerBuilder is majority-owned by funds managed by affiliates of Apollo Global Management, Inc. For more information, visit <u>careerbuilder.com</u>, and to learn more about our solutions for employers, visit <u>hiring.careerbuilder.com</u>.

About Morning Consult:

Morning Consult is a global decision intelligence company delivering insights and custom market research on what people think in real-time.

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