

Nearly Six-in-Ten Hospitality Workers to Seek a New Job in 2005, CareerBuilder.com Survey Reveals

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In search of better pay and career advancement opportunities and employers who are ... well, more hospitable, 59% of hospitality workers expect to leave their current jobs this year, according to a recent CareerBuilder.com survey. One third feel their employment prospects have improved in the last six months and 15 percent report they are looking for a new job on a daily basis. The CareerBuilder.com survey, "2005 Outlook: Hospitality Workers," was conducted from November 22 to December 2, 2004 and included 100 hospitality workers.

"Of all industries surveyed by CareerBuilder.com, hospitality ranked among the highest in plans to change jobs," said Diane Christopher, Hospitality Employment Expert at CareerBuilder.com. "This is not surprising as the hospitality industry has experienced historically high employee turnover rates. 41% of hospitality workers have changed jobs five times or more and 19 percent have changed employers 10 times or more."

When evaluating factors influencing job mobility, hospitality workers pointed to feeling overworked and underpaid. Forty-two percent spend in excess of 40 hours a week at work, making it difficult for some to maintain a healthy work/life balance. Forty-four percent of hospitality workers characterize their workloads as too heavy with more than half reporting workloads have increased in the last six months.

While workloads increased, pay has not necessarily risen to the occasion. Forty-five percent of hospitality workers say they are dissatisfied with their wages. Only 36 percent report having received a raise in 2004 and only 21 percent received a bonus -- making pay one of the primary motivators for seeking new opportunities this year.

Hospitality workers are also looking for employers who will help them carve out career paths and move up within the industry. Three-in-ten hospitality workers say they have been passed over for a promotion at their current job, and 40 percent are dissatisfied with career development programs.

CareerBuilder.com sees more than 1.5 million job searches in hospitality every month.

About the Survey

The new CareerBuilder.com survey, "2005 Outlook: Hospitality Workers," was conducted from November 22, 2004 to December 2, 2004 of 100 hospitality workers. To collect data for the survey, CareerBuilder.com commissioned SurveySite to use an e-mail methodology whereby individuals who are members of SurveySite Web Panel were randomly selected and approached by e-mail invitation to participate in the online survey. The results of this survey are accurate within +/-9.8 percentage points (19 times out of 20).

About CareerBuilder.com

CareerBuilder.com is the nation's leading online job network with more than 15 million unique visitors and over 600,000 jobs. Owned by Gannett Co., Inc. , Tribune Company , and Knight Ridder, Inc. , the company offers a vast online and print network to help job seekers connect with employers. CareerBuilder.com powers the online career centers for more than 450 partners that reach national, local, industry, diversity and niche audiences. These include more than 130 newspapers and leading portals such as America Online and MSN. More than 30,000 of the nation's top employers take advantage of CareerBuilder.com's easy job postings, 10 million-plus resumes, comprehensive screening tools and more. Millions of job seekers visit the site every month to search for opportunities, sign up for automatic email job alerts, and get advice on job hunting and career management. For more information, visit <http://www.careerbuilder.com/> .

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