Blue Cross Blue Shield of Massachusetts Expedites Access to Care for Members Affected by Fires in Wyoming

BOSTON, Oct. 1, 2020 /PRNewswire/ -- In response to wildfires in Wyoming, the governor of Wyoming has declared a state of emergency for impacted counties. Blue Cross Blue Shield of Massachusetts (Blue Cross), Inc. is expediting access to care for members who may be affected.

Blue Cross has more than 120 members living in affected counties in Wyoming and is working to ensure those members can access health services and medications guickly and in locations convenient to them.

Effective immediately and for the next 90 days, Blue Cross is allowing:

- Early refills of any prescription medication
- Affected members to use <u>Well Connection</u>, the health plan's national telehealth platform, to access medical and mental health services free of cost, with no copayments or deductible. Members should enter the code BCBSMA12 in the coupon code box on the payment screen.



In response to the coronavirus pandemic, Blue Cross has already taken other steps to expand access to care that will benefit affected members in Wyoming. Blue Cross is:

- · Waiving referral, authorization and pre-certification requirements for medical and pharmacy services
- Covering in-network medical and behavioral health visits via phone or video (telehealth) with no co-pay, deductible or co-insurance

The above enhanced benefits are in effect for all Blue Cross members for the duration of the public health emergency.

About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts (<u>bluecrossma.com</u>) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to the relentless pursuit of quality, affordable health care *with* an unparalleled consumer experience. Consistent with our promise to always put our members first, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on <u>Facebook</u>, <u>Twitter</u>, <u>YouTube</u>, and <u>LinkedIn</u>.

SOURCE Blue Cross Blue Shield of Massachusetts

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