Blue Cross Blue Shield of Massachusetts Expedites Access to Care for Florida Members Affected by Hurricane Irma

BOSTON, Sept. 8, 2017 /PRNewswire-USNewswire/ -- In anticipation of Hurricane Irma, Blue Cross Blue Shield of Massachusetts (BCBSMA), Inc. is expediting access to care for members who live in Florida.

Through our national Blue Card plan, we provide health care coverage for people across the country, including nearly 60,000 members in Florida. In preparation for this severe storm, we are working to ensure that members can access health services and medications quickly and in locations convenient to them. For our members living in Florida, effective immediately, we are:

- Allowing early refills of prescription medications
- Waiving referral, authorization and pre-certification requirements for medical, pharmacy and dental services
- Processing claims for services rendered by out-of-network providers at the member's in-network level of benefits

"Like all Americans, we're monitoring the path of this storm with deep concern," said Andrew Dreyfus, President & CEO of Blue Cross Blue Shield of Massachusetts. "Our focus is on ensuring that our members can get the care they need, when they need it, whether they've had to evacuate or they're staying in their homes. It's critical that our members have continuity of care when dealing with such a devastating event."

About Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Massachusetts (bluecrossma.com) is a community-focused, tax-paying, not–for–profit health plan headquartered in Boston. We're the trusted health plan for more than 25,000 Massachusetts employers and are committed to working with others in a spirit of shared responsibility to make quality health care affordable. Consistent with our corporate promise to always put our 2.8 million members first, we're rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

SOURCE Blue Cross Blue Shield of Massachusetts

For further information: Amy McHugh, amy.mchugh@bcbsma.com, 617-246-2311