Banner Health piloting self-service pharmacy kiosk

PHOENIX – Banner – University Medical Center Phoenix offers a new option to fill prescriptions after a visit to the Emergency department with the BannerRX Box. The Phoenix nonprofit facility is the first hospital in Arizona to implement the user-friendly dispensing kiosk from MedAvail®.

"An estimated 30 percent of discharge prescriptions written by doctors are never filled, putting the patient at a risk of prolonged illness and additional visits to see a doctor," said Michael Young, Banner Retail Pharmacy Services senior director. "By adding the BannerRX Box in our Emergency department, we're giving patients access to their medications in the same place they're being treated, so they can start getting better sooner."

This machine dispenses prescription drugs through an ATM-style kiosk that provides live contact with a pharmacist and pharmacy technician through a secure audio and video connection. The kiosk accepts all prescription insurance carriers that Banner Family Pharmacy accepts, and processes payments (if required) with a debit or credit card. The medication is dispensed directly from the device once the transaction is complete, all in less than 10 minutes.

Banner Family Pharmacy has grown exponentially over the last three years with 19 retail pharmacies conveniently located in many of the community's Banner Health serves. This dispensing device is the next step in bringing added convenience to patients.

Banner – University Medical Center Phoenix is a large teaching hospital that has provided medical care to Arizona and the Southwest since 1911. It is part of Banner – University Medicine. The hospital specializes in heart care, cancer care, high-risk obstetrics, neurosciences and stroke care, organ transplants and Emergency care, including a Level 1 trauma center. Banner – University Medical Center Phoenix is part of Banner Health, a nonprofit health care system with 28 hospitals in six states. The institution, which has trained thousands of doctors over decades as a teaching hospital with Graduate Medical Education programs, is now the academic medical center for the University of Arizona College of Medicine – Phoenix. For more information, visit www.bannerhealth.com/UniversityPhoenix.

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