

Water Quality Reports Available Online for Iowa American Water Customers

Reports show drinking water in all service areas meets quality standards

DAVENPORT, IA – June 10, 2025 – Iowa American Water's most recent Water Quality Reports are now available for all service areas on its website at <https://www.amwater.com/iaaw/Water-Quality/Water-Quality-Reports/>. The company is proud to report that once again, the drinking water provided to customers in Iowa meets or surpasses both state and federal water quality standards for all regulated substances, including lead.

“At Iowa American Water, our mission is to provide safe, clean, reliable, and affordable water to our customers,” said Brad Nielsen, President of Iowa American Water. “Our annual reports inform customers about their water quality and include details about their water, such as the specific water source and information on the importance of protecting our drinking water sources.”

The 2024 annual water quality report, also known as a “consumer confidence report,” details the quality of water the company provides to its customers using data collected from water quality testing in its local systems between January and December 2024.

It highlights the compounds detected in treated drinking water in comparison to the compliance standards established by the U.S. Environmental Protection Agency (EPA) and Iowa Department of Natural Resources. To enhance education and transparency, the report also includes results of tests conducted on certain unregulated compounds in areas where they are present. Nielsen added, “We take pride in the work our team does every day to deliver high-quality water. Our water quality reports are one more way we demonstrate our commitment to our customers.”

Customers can access the Water Quality report specific to their area by visiting the Water Quality tab on [Iowa American Water's website](https://www.amwater.com/iaaw/) and searching for their report by zip code. Printed copies of the report are also available to customers who do not wish to access it online. Customers can call the company's customer service center at 866-641-2108 to request a hard copy of their local report.

To learn more about Iowa American Water's commitment to water education, environmental stewardship, and quality service, visit <https://www.amwater.com/iaaw/>.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated

operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

Media Contacts

Lisa Reisen

Senior Manager, External Communications

Iowa American Water

lisa.reisen@amwater.com

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