

Missouri American Water New Customer Rates Approved by Missouri Public Service Commission

Increase Driven by \$1.1 Billion in Infrastructure Investments

ST. LOUIS, Mo. (May 16, 2025) – The Missouri Public Service Commission (MoPSC) approved new water and wastewater rates for Missouri American Water in a rate order on May 7, 2025.

The company's rate request was filed on July 1, 2024, and was primarily driven by \$1.1 billion in infrastructure investment in plant and distribution system upgrades made since its last rate filing.

New rates are expected to be effective on May 28, 2025. St. Louis County customers using 6,100 gallons of water per month will see an increase of approximately \$7 on their monthly bill. All other customers using 4,600 gallons of water per month will see an increase of approximately \$9 on their monthly bill. Wastewater customers will see an average increase of \$6 per month. Rates vary by usage and service area.

Missouri American Water offers customers bill payment assistance programs including a payment installment plan and budget billing options available on the customer MyWater portal at missouriamwater.com. Income-eligible customers may also apply for assistance through the company's Help to Others (H2O) Program. More information on bill payment assistance can be found on the company's website [here](#).

Customers will receive information about the new rates on their Missouri American Water bill. Information will also be available on the company's website under Customer Service Billing, Water and Wastewater Rates.

American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit [amwater.com](#) and join American Water on LinkedIn, Facebook, X and Instagram.

Missouri American Water

Missouri American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 1.6 million people.

For more, visit missouriamwater.com and follow Missouri American Water on [X](#), [Facebook](#), [Instagram](#), [YouTube](#) and [LinkedIn](#).

About Missouri American Water

Missouri American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing safe, clean, reliable and affordable water and wastewater services to approximately 1.6 million people.

Media Contacts

Christie Barnhart

Senior Manager, External Communications

Missouri American Water

christie.barnhart@amwater.com

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