Iowa American Water to Start Annual Spring Cleaning in Clinton

Water main hydrant flushing enhances water quality, reliability, fire protection

CLINTON, IA (APRIL 4, 2025) Iowa American Water is planning to conduct water main flushing in Clinton beginning on Monday, April 7 and continuing through Wednesday, April 23. This routine work is an essential part of the company's distribution system maintenance program.

"Our annual flushing program enhances customer water service by flushing or cleaning mineral deposits and sediment from water mains to maintain a high quality of water in the Clinton distribution system and also allows us to inspect and operate all of our fire hydrants to assure they are in good working order," said Emily Macklin, Sr. Water Operations Superintendent in Clinton.

Weather permitting; flushing is set to begin in downtown Clinton on Monday, April 7. Much of the flushing will occur before normal business hours Monday through Friday from 4 a.m. – 3:30 p.m. During the flushing, it may be necessary for water company crews to temporarily close streets they are working on for brief periods for the safety of workers and motorists. Iowa American Water maintains and inspects over 1,350 fire hydrants annually in Clinton.

No interruptions in water service will occur because of this work. Iowa American Water advises that when crews are flushing nearby, customers may experience a drop in water pressure or some discoloration of their water. Iowa American Water recommends that customers experiencing discolored water let their cold water run to clear before using it again and refrain from doing laundry during that time. Any water discoloration or low-pressure problems should last only a short time. If problems persist, notify lowa American Water's Customer Service Center at 1-866-641-2108.

Flushing will be performed by Iowa American Water crews. They will be working out of trucks identified with the company logo and will have photo ID badges.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit <u>amwater.com</u> and join American Water on LinkedIn, Facebook, X and Instagram.

lowa American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 225,000 people.

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