Virginia American Water Shares Tips to Find and Fix Leaks During U.S. Environmental Protection Agency's Fix a Leak Week 2025

Alexandria, VA – MARCH 18, 2025 – <u>Virginia American Water</u> highlights U.S. Environmental Protection Agency's (EPA) Fix a Leak Week 2025 by providing tips to help customers find and fix leaks in their homes.

"As we celebrate Fix a Leak Week, it's crucial to recognize the significant benefits of addressing leaks in your home or business. Fixing leaks not only conserves water, a precious resource, but also reduces your utility bills and prevents potential damage to your property." said Laura Runkle, President of Virginia American Water. "By taking proactive steps to repair leaks, we contribute to a sustainable future and ensure the reliability of our water systems. Let's work together to make every drop count."

According to the EPA, leaks are present in about ten percent of households and can waste 90 gallons of water or more per day. Below are a few common places to check for leaks inside your home:

Toilets

 A defective plunger ball or flapper valve can waste water by causing the tank to continually drain and refill. To test, drop a dyetracing tablet or a small amount of food coloring in the tank and wait 5 minutes. If the dye-colored water seeps into the bowl, you may have a leak and need to replace the defective part.

Faucets

 A leaky faucet can waste more than 3,000 gallons of water per year. If you notice one dripping, try closing it tightly. If it continues to drip, the washer may need to be replaced.

Washing machine

• If you see water on the floor under your washing machine, that could indicate a leak. You may want to call a repair service.

· Bathtubs and showers

• Check the spout and shower head for dripping water. New washers may be needed on the faucet handles.

Boiler system

 If the sound of running water is continuous and does not stop and start periodically, there may be a leak. Contact a professional to check it and perform repairs.

On average, Virginia American Water invests over \$40 million annually across its service territories to replace new water mains, water and wastewater treatment facilities, hydrants, meters, and other distribution system upgrades to help make sure our 360,000 customers receive safe, clean and reliable

water.

Learn more and download our new leak detection kit $\underline{\text{here}}$. Customers can check for usage spikes and manage accounts through $\underline{\text{MyWater}}$, the company's online customer portal.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,700 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit<u>amwater.com</u> and join American Water on<u>LinkedIn</u>, <u>Facebook</u>, <u>X</u> and <u>Instagram</u>.

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