

## American Water Shares Convenient Ways for Customers to Pay their Water Bill

CAMDEN, N.J. – FEBRUARY 11, 2025 – [American Water](#) (NYSE: AWK), the largest regulated water and wastewater utility company in the U.S., provides customers with five payment options to choose from and convenient services to help pay their water bill.

### Payment options:

- Pay Automatically – Save time and postage by enrolling in our Auto Pay program and your bill will be paid on time, every time. To enroll, log on to our online customer portal, [MyWater](#). A \$1.95 fee for online transactions may apply.
- Online– Visit [amwater.com/billpay](#). Have your account number handy, as you will need it to pay your bill. A \$1.95 fee for online transactions may apply.
- By Mail – Send a check or money order along with payment stub to the address provided on your bill. Please do not include cash, staples or paper clips.
- By Phone – Call us at 1-855-748-6066 to pay your bill 24 hours a day, 7 days a week. Have your account number ready to share.
- In Person – Visit your American Water state website to find an authorized payment location near you.

### Other services we offer:

- Budget Billing – Manage your cash flow more easily by providing predictable monthly payments and avoiding unplanned seasonal spikes.
- Paperless Billing – Enroll via [MyWater](#) and we'll send you an email with the amount due, the due date and a link to view your bill. It's simple, secure and free. You can also view up to 36 months of past bills.
- Preferred Due Date – Check for eligibility to adjust your bill's due date. Visit [MyWater](#) to determine your options.
- Third-Party Notification – If someone else handles your bills for you, such as a relative or trustee, we can send a copy of your bill and any past-due or shut-off notices to that third party. Enroll for this special service via [MyWater](#).

Learn more about American Water [here](#).

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