West Virginia American Water Invests \$2,340,000 on Ashford Infrastructure Upgrades

Ashford, W.Va., (Jan. 24, 2025) – West Virginia American Water is pleased to announce an infrastructure upgrade project in Boone County. As part of our ongoing commitment to providing safe, reliable water service, the company will be investing approximately \$2,340,000 in infrastructure improvements within the Ashford community.

This project, which will begin the first week of February, includes replacing 5,040 feet of aging water main with 8-inch PVC main on Ashford-Nellis Road from Casey Fork to Courtney Drive. These upgrades will improve service reliability for customers by helping to reduce service disruptions.

Crews will work Monday through Friday between 7:00 a.m. and 5:30 p.m. Traffic restrictions will be in place during construction. The project is expected to be completed by the end of May, with the final street restoration to be completed in the summer of 2025.

This infrastructure upgrade project is part of West Virginia American Water's plan to invest more than \$104 million in infrastructure upgrades across the state in 2025. In addition, these projects help support the economic health of the communities served by West Virginia American Water. Economic impact studies show that for every \$1 million invested in water infrastructure, upwards of 15 jobs are generated throughout local economies.

Over the past decade, West Virginia American Water has invested over \$736 million, in infrastructure projects and capital upgrades to address aging infrastructure across the Mountain State, including more than 168 miles of new water main. To learn more about our ongoing investment in infrastructure, visit the company's interactive upgrade map.

During construction, customers may experience temporary service interruptions, discolored water, and/or lower than normal water pressure. Crews will work as quickly as possible to shorten the length of these temporary inconveniences. To report water related emergencies such as leaks, main breaks or other service disruptions, customers can submit a service request on the company's website.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit <u>amwater.com</u> and join American Water on <u>LinkedIn</u>, <u>Facebook</u>, <u>X</u> and <u>Instagram</u>.

About West Virginia American Water West Virginia American Water, a subsidiary of American Water, is the largest

regulated water utility in the state, providing high-quality and reliable water services to approximately 600,000 people.	
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