

Iowa American Water Provides Financial Assistance for Customers

DAVENPORT, IA – OCTOBER 29, 2024 – [Iowa American Water](#) offers customers several financial assistance options to help pay their bills. Sometimes household finances are stretched thin, and it can be hard to get back on track once an account falls behind.

Below is a listing of Iowa American Water's financial assistance programs that can help customers pay their bills and keep life flowing:

- **H2O Help to Others Program:** Help to Others is an emergency assistance program created by Iowa American Water and Community Action of Eastern Iowa. The program provides supplemental funding to Iowa American Water customers who would otherwise have trouble paying their bills. H2O Help to Others is supported by contributions from Iowa American Water along with customers' voluntary donations. Trained caseworkers with Community Action of Eastern Iowa determine the needs of families and individuals, who must be Iowa American Water customers. Customers can contact Community Action of Eastern Iowa at (563) 243-5220 in Clinton or (563) 324-3236 in the Iowa Quad Cities area for more information or to check their eligibility.
- **Payment Arrangements:** If customers are unable to pay their bill by the due date, they can visit [MyWater](#) to review payment plan options or contact Iowa American Water's customer service center at 866-641-2108 before the due date to work with them to determine payment arrangements that may be available.
- **Budget Billing:** A free service that is available to eligible residential customers that provides fixed monthly payments over a period of 12 months, based on the customer's anticipated annual billing. The program makes managing your cash flow easier by providing predictable monthly payments and avoiding seasonal spikes that may be difficult to pay when not planned for in advance.

For more information about these programs, customers can contact us at 866-641-2108 or visit [our website](#).

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit [amwater.com](#) and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

About Iowa American Water

Iowa American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 225,000 people.

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