

Boil Water Order Lifted in Jerseyville

Jerseyville, Ill. (Sept. 26, 2024) — Illinois American Water lifted the systemwide boil water order for its water customers in the Jerseyville District operations Thursday morning. The boil water order was issued late Tuesday night following a water main break on a transmission line that caused water pressure to decrease below 20 pounds per square inch in portions of the Jerseyville water system. The transmission line was repaired just after midnight, Wednesday.

Impacted customers in Jerseyville are receiving a phone call from Illinois American Water to inform them the boil water order has been lifted and tests confirmed the water meets all regulated quality standards.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

About Illinois American Water

Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 1.4 million people. American Water also operates a quality control and research laboratory in Belleville.

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