Virginia American Water Change in Water Treatment in the City of Hopewell

Alexandria, VA – July 5, 2024 - Virginia American Water will change water treatment from combined chlorine to free chlorine in the City of Hopewell, as well as the subdivisions of New Birchett Estates, Cedar Creek, Cedar Creek West, Strattford Woods and Mullberry Woods in Prince George County, beginning today, July 5. During this change in disinfectants, some residents may notice a slightly stronger chlorine taste and odor in their drinking water. If you're especially sensitive to the taste and odor of chlorine, we recommend that you keep an open container of drinking water in your refrigerator. This will enable the chlorine to dissipate, reducing the chlorine taste.

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit <u>amwater.com</u> and join American Water on <u>LinkedIn</u>, <u>Facebook</u>, <u>X</u> and <u>Instagram</u>.

About Virginia American Water

Virginia American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water services to approximately 350,000 people.

Media Contacts

Marybeth Leongini

External Affairs Manager

571.344.0998

marybeth.leongini@amwater.com

https://stage.mediaroom.com/amwater/2024-07-05-Virginia-American-Water-Change-in-Water-Treatment-in-the-City-of-Hopewell