

Iowa American Water Announces 2023 Water Quality Reports Now Available Online

Reports Show Water Utility Continues to Meet or Surpass Water Quality Standards

DAVENPORT, IA (May 23, 2024) – Today, Iowa American Water announced that its 2023 Water Quality Reports are now available to customers on the company's website at <https://www.amwater.com/iaaw/>. Iowa American Water continues to meet or surpass water quality standards across the state.

Also referred to as Consumer Confidence Reports, the publications are offered for each of the company's water systems to describe local drinking water sources, summarize laboratory testing conducted on the water, list the levels of any substances contained in the water and provide tips on protecting water sources.

The U.S. Environmental Protection Agency (EPA) and the Iowa Department of Natural Resources set standards for water quality and monitor test results to help utilities meet those standards.

“At Iowa American Water, we hold ourselves to high standards in delivering safe, reliable drinking water service to our customers. Our team consists of the industry’s leading researchers, scientists, water quality specialists and plant operators, all committed to delivering high quality water,” explained Brad Nielsen, Vice President of Operations for Iowa American Water. “The exceptional results of those efforts can be seen in our annual water quality reports. We encourage our customers to take this opportunity to review their system’s report and learn more about the water they receive from us.”

The reports are published annually with water quality data pertaining to the previous calendar year. They are available on Iowa American Water’s website at iowaamwater.com via the Water Quality link and searchable by customer zip code or community. Hard copies of the reports are also available by contacting the company’s customer service center at 1-866-641-2108.

Iowa American Water’s water quality professionals perform thousands of tests every year – in the treatment plants as well as out in the distribution system – to measure the quality of tap water delivered to customers.

“Our customers rely on us to deliver safe, clean, and reliable water to their taps. It is important for them to be able to trust in this critical service. That’s why we work so hard to provide a quality product at a good value. The water quality reports are a testament to our team’s expertise and dedication,” Nielsen added. “We know that an educated customer is one who will place a higher value on this precious resource and who will have a greater tendency to do his or her part in protecting it.”

About American Water

American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886, We

Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to more than 14 million people with regulated operations in 14 states and on 18 military installations. American Water's 6,500 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders.

For more information, visit amwater.com and join American Water on [LinkedIn](#), [Facebook](#), [X](#) and [Instagram](#).

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