

Temporary Scheduled Water Treatment Change to End in New Jersey American Water's Monmouth and Ocean County Service Areas

CAMDEN, N.J. – April 3, 2024 – On the week of April 15, [New Jersey American Water](#) will resume using chloramines in water treatment at its Swimming River Water Treatment Plant in Colts Neck and its Jumping Brook Water Treatment Plant in Neptune. These plants serve New Jersey American Water customers in Monmouth and Ocean Counties.

In mid-February, as part of an annual routine maintenance program for its water distribution system, New Jersey American Water temporarily changed the water treatment process from a chloramine (combination) residual to free chlorine residual. [Chloramines](#) have long been an effective method of water disinfection that meets all EPA and NJDEP drinking water standards and have been used by New Jersey American Water in Monmouth and Ocean counties since 2012.

The treatment change applies to New Jersey American Water customers in the following communities:

Aberdeen, Allenhurst, Asbury Park City, Atlantic Highlands, Avon, Bay Head, Belmar, Bradley Beach, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Hazlet, Highlands, Holmdel Township, Interlaken, Keansburg, Lake Como, Little Silver, Loch Arbor Village, Long Branch City, Matawan, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Red Bank, Rumson, Sea Bright, Shrewsbury, Shrewsbury Township, Tinton Falls, Union Beach, Wanamassa, and West Long Branch.

This temporary treatment change also applies to residents living in the following communities that purchase water from New Jersey American Water: Aberdeen Township, Avon, Belmar, Keyport, Lake Como, Matawan, Naval Weapons Station Earle, Keansburg and Point Pleasant Borough.

The two-month changeover to free chlorine residual enabled the company to perform routine annual maintenance. During the transition to free chlorine residual, some customers may have noticed a slight chlorine taste and odor in their water. With the resumption of the chloramination process, the taste and smell of chlorine will subside.

For more information about the use of chloramine in water treatment, visit [newjerseyamwater.com](https://www.newjerseyamwater.com).

About New Jersey American Water

New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 2.9 million people.

Media Contacts

Erin Banes

Specialist, External Affairs

NA

erin.banes@amwater.com

<https://stage.mediaroom.com/amwater/2024-04-03-Temporary-Scheduled-Water-Treatment-Change-to-End-in-New-Jersey-American-Waters-Monmouth-and-Ocean-County-Service-Areas>