

Kentucky American Water Drops Helpful Tips for Customers During U.S. Environmental Protection Agency's Fix a Leak Week 2024

National Fix a Leak Week is March 18-24

LEXINGTON, Ky., (March 18, 2024) – Kentucky American Water is dropping helpful tips to customers during the U.S. Environmental Protection Agency's (EPA) Fix a Leak Week. Fix a Leak Week will be observed this week, March 18-24. The national campaign held by the EPA raises awareness about leaks and other water issues that contribute to water waste within homes and businesses.

"For Kentucky American Water, this week is a way to encourage our customers to use water wisely. We focus on conservation and reducing water waste every day but want our customers to see conservation can not only save money, but also help preserve water, a precious resource," said Andy Lewis, vice president of operations for Kentucky American Water.

According to the EPA, the average residence in the U.S. loses 10,000 gallons of water per year thanks to seemingly minor leaks. With more than 110 million households in the U.S., this equates to more than one trillion gallons of water lost every year due to leaks in the home. It is estimated that the average homeowner can reduce their water bills by 10 percent by addressing leaks.

"Many people may not realize that even the smallest leaks can waste thousands of gallons per year. Every drop adds up," said Lewis.

Kentucky American Water offers these helpful tips for detecting leaks:

- Check your Kentucky American Water bill monthly. If the usage increases to above average and there was no change in your home size or known activities that would have resulted in a higher volume of water used, there could be a leak.
- Test your toilet. Leaks can occur in your toilet. Test for one by putting a drop of food coloring into the toilet tank. After 10 minutes, if any color shows up in the bowl, you have a leak.
- Check faucet gaskets. At least once a season -- and especially after extreme temperature changes -- check faucet gaskets and pipe fittings for surface leaks, indicated by water on the exterior of the pipes.
- Check your washing machine. If you see water on the floor under your washing machine, contact a repair person. You may need to replace your drain hose.
- Pay attention to tub spouts and shower heads. Leaks here can waste hundreds of gallons per year. If you notice one, be sure to address it as soon as you can.
- Check in-ground irrigation systems and hoses. Make sure they weren't damaged by frost or freezing.

Customers can download a leak detection kit [here](#). Include children in learning with interactive games and more by visiting Kentucky American Water's Water Learning Center. Customers can also manage their Kentucky American Water account online by visiting www.kentuckyamwater.com.

About Kentucky American Water

Kentucky American Water, a subsidiary of American Water (NYSE: AWK), is the largest regulated water utility in the state, providing high-quality and reliable water and wastewater services to approximately 560,000 people.

Media Contacts

Ellen U Williams

Specialist, External Affairs

859.268.6364

ellen.williams@amwater.com

<https://stage.mediaroom.com/amwater/2024-03-18-Kentucky-American-Water-Drops-Helpful-Tips-for-Customers-During-U-S-Environmental-Protection-Agency-Fix-a-Leak-Week-2024>