

# DISH Prepared to Assist Colorado Customers Affected by Wildfires

## *DISH will waive relevant fees and pause accounts*

ENGLEWOOD, Colo.--DISH (NASDAQ: DISH) is responding to serve customers affected by the Colorado wildfires. DISH has implemented its standard procedures to assist in the wake of natural disasters. Customers can receive special waivers and pause DISH service. When ready, customers in the affected areas can call DISH Customer Service to receive the following:

- Pause DISH service and account
- Waived equipment fees for lost or damaged equipment
- Waived installation fees when a customer is ready to resume service

Customers are welcome to call DISH Customer Service at 800-333-DISH when they are ready to review their account. We understand that other needs take priority over addressing their pay-TV service and we are prepared to assist when customers are ready.

## **About DISH**

DISH Network Corporation (NASDAQ: DISH), through its subsidiary DISH Network L.L.C., provides approximately 14.092 million satellite TV customers, as of March 31, 2013, with the highest quality programming and technology with the most choices at the best value, including HD Free for Life®. Subscribers enjoy the largest high definition line-up with more than 200 national HD channels, the most international channels, and award-winning HD and DVR technology. DISH Network Corporation's subsidiary, Blockbuster L.L.C., delivers family entertainment to millions of customers around the world. DISH Network Corporation is a Fortune 200 company. Visit [www.dish.com](http://www.dish.com).

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