

# Update: Water Service at the Airport

**Update Oct. 20, 2021** - Boil Water Advisory Lifted.

Laboratory test results confirm drinking water has met all water quality standards. Charlotte Water customers can use drinking water as normal.

Airport maintenance has turned on water fountains, eye wash stations and potable water cabinets in the CLT terminal. Nearly all restaurants have reopened. Please note operating hours and menu items may be limited for a time due the water main break on Monday or because of COVID-19 related circumstances.

This will be CLT's last update.

More info at [charlottewater.org](http://charlottewater.org)

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**Update 2:55 p.m., Oct. 19, 2021**

The following concessions are open while CLT recovers from yesterday's water main break in the city.

Please note this list is subject to change frequently throughout the next 48 hours while Mecklenburg County is under a low pressure/boil water advisory. All Starbucks locations are closed. Menu offerings could be limited at open concessions.

In addition, COVID-related circumstances may require adjusted hours of operation. Open are:

- Atrium: Chick-fil-A, Brookwood BBQ, Cinnabon, Salsarita's, Papa Johns, Jersey Mikes, Burger King, 1897 Market, First in Flight, Beaudevin, Red Mango, Tequilera, Auntie Anne's.
- Concourse A: Panera Bread, The Broken Spoke, NoDa, Smash Burger, Taproom, Wendy's, Temp Bar
- Concourse B: Summerhouse, Bojangles, Great American Bagel, Stock Car Cafe, Bojangles, Red Star
- Concourse C: Chalice Café, Fresh Attractions, Bad Daddy's Burgers, Phillips Famous Seafood
- Concourse D: Carolina Beer, Ciao, The Local, Original Rum Bar and Grill
- Concourse E: Einstein Brothers Bagels, Farmers Market, OMB, Whiskey River, Burger King
- The Plaza: Potbelly, Wicked Weed, Shake Shack, Bojangles

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**Update 9:27 a.m., Oct. 19, 2021** - Mecklenburg County is under a low water pressure/boil water advisory today following a City of Charlotte water main break near the Airport Monday evening.

CLT and HMSHost, the Airport's food and beverage concessionaire, are working with Mecklenburg County Public Health to reopen restaurants in the terminal, but food and beverage options are limited at this time.

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**Update 9:03 p.m., Oct. 18, 2021** - Water service has been returned to the CLT terminal.

Restroom water lines are being flushed and cleaning is underway.

Some restaurants have closed, however pre-packaged food is available.

This will be the last update tonight.

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**Updated 8:12 p.m., Oct. 18, 2021**

The City of Charlotte experienced a water main break in the vicinity of the Airport earlier today.

Water pressure is slowly returning. The Airport is in contact with Charlotte Water to assess the situation.

The FAA has lifted a temporary ground stop. Aircraft operations have resumed.

The restaurants are closing however, pre-packaged food is available. Bathrooms are still being used sparingly. We have asked the airlines to tell passengers to use the restroom on the aircraft prior to arrival.

Follow @CLTAirport on Twitter for updates as information becomes available.

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**Update 8 p.m., Oct. 18, 2021**

The City of Charlotte has experienced a water main break in the vicinity of the Airport. There is little to no water pressure in the terminal at this time. The Airport is in contact with Charlotte Water to assess the situation.

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[https://stage.mediaroom.com/cltairport/water\\_main\\_break](https://stage.mediaroom.com/cltairport/water_main_break)