

## Blue Cross Blue Shield of Massachusetts Expedites Access to Care for Members Affected by Severe Weather in Arkansas and Oklahoma

BOSTON, June 12, 2019 /PRNewswire/ -- **In response to recent severe storms, winds, and flooding**, Blue Cross Blue Shield of Massachusetts (BCBSMA), Inc. is expediting access to care for members who live in affected areas of Arkansas and Oklahoma.

Through our national Blue Card plan, we provide health care coverage for people across the country, including nearly 2,000 members in impacted parts of Arkansas and Oklahoma. In the wake of the storms, we are working to ensure that members can access health services and medications quickly and in locations convenient to them. For our members living in affected counties, effective immediately, we are:



MASSACHUSETTS

- Allowing early refills of prescription medications
- Waiving referral, authorization and pre-certification requirements for medical and pharmacy services
- Offering medical and behavioral health visits through [Well Connection](#), our telehealth platform, free of cost, including copayments and deductibles, through July 23. Affected members should use the code "BCBSMA1."

"We want our members in these areas to know they can get the care they need when they need it," said Andrew Dreyfus, president & CEO of Blue Cross Blue Shield of Massachusetts. "Our hope is that this will make it easier for them to access services and medications even if they're displaced while dealing with the aftermath of these severe storms."

### About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts ([bluecrossma.com](http://bluecrossma.com)) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to the relentless pursuit of quality, affordable health care *with* an unparalleled consumer experience. Consistent with our promise to always put our members first, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on [Facebook](#), [Twitter](#), [YouTube](#), and [LinkedIn](#).

SOURCE Blue Cross Blue Shield of Massachusetts

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